

Migration and human smuggling/trafficking of goods

- The management of the migration crisis continues.
- In that regard, the fight against traffickers in human beings remains a priority. In 2019, the General Directorate of Administrative Police (DGA) and the General Directorate of Judicial Police (DGJ) have strengthened their collaboration.
- The fight against drug trafficking still goes on. Large quantities of cocaine have been seized, in particular in the port of Antwerp.

“The security challenge related to migration flows strongly marked the activity of our front-line directorates.”



In 2019, the Directorate General of Administrative Police (DGA) saw an increase in activity in almost all its spheres of competence. Examples include an increase in public security missions, the number of border controls to be carried out and the road safety activities. This year also saw the successful integration of members of the Security Corps of the Federal Public Service Justice into the Directorate of Infrastructure Security (DAB).

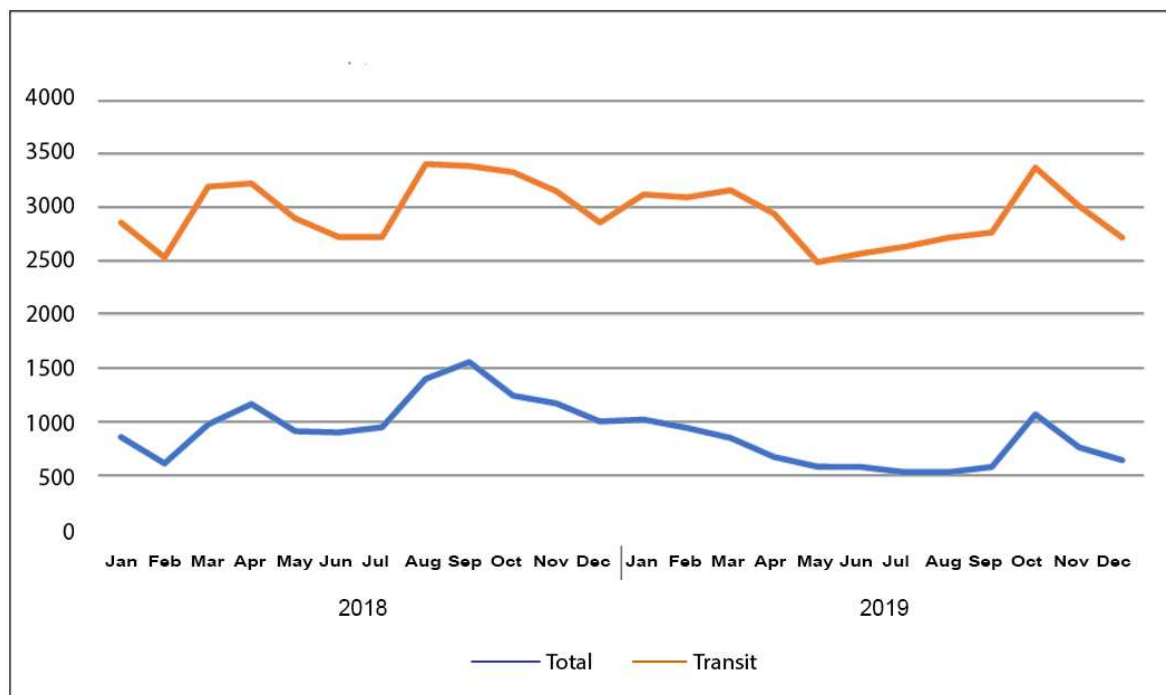
The security challenge related to migration flows also strongly marked the activity of our front-line directorates. Finally, the speeding up of the introduction of new technologies in our processes can also be seen as a factor in the success of our work.”

CHIEF SUPERINTENDENT ANDRÉ DESENFANTS
General Director of the Administrative Police

Interceptions of illegal residents

The police services regularly intercept persons staying illegally in Belgium. These are people who are suspected during a check of not meeting the conditions to stay or travel legally in Belgium. On the basis of different criteria, the Aliens Office determines whether an illegal resident is also a transit migrant. They are mainly individuals who try to travel illegally to the United Kingdom.

Since 2016, a specific service of the Directorate of Administrative Police Operations (DAO/Migration) has followed up this phenomenon.



Border management

Border control by the Airport Police (LPA) at airports

Passengers coming from a country outside the Schengen zone are subject to border control. If a problem occurs at the border checkpoint or at the "box" (entry requirements are not met, the passenger is the subject of an alert, an additional document check is required, etc.), the passenger is then directed to the second line for further control. In this way, the flow of passengers at the checkpoint is not interrupted or delayed.

If a passenger does not meet the entry requirements, then the Aliens Office must be contacted, which will make a decision. This can range from the issuance of a visa, a special passage permit... to a refusal. In the latter case, the passenger must return to the airport of origin.

Border management	2018	2019
Second line controls	39 185	41 939

Border management	2018	2019
Reports to the Aliens Office	7 054	7 560
Refusals	2 940	3 026

A file is opened whenever a false, forged or fraudulently used document, or a document subject to an alert, is discovered, or in case of an impostor. Several documents can be seized per file (for example, a false passport, a false driver's license, a false identity card, etc.).

False and forged ID documents	2018	2019
Files	3 648	3 645
Seized documents	1 637	2 002
Impostors*	249	465
False documents**	620	863
Forged documents***	768	667

* Impostors use genuine and valid documents for fraudulent purposes (generally on the basis of their physical appearance).

** False documents are completely counterfeited.

*** Forged documents are genuine documents in which changes have been made. For example, a picture on an ID document, a date on a visa, a new identity page in an existing passport.



Number of e-gates

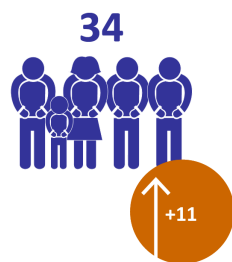
At Brussels Airport, EU citizens travelling to/from a non-Schengen country can have their identity digitally checked at automated border checkpoints (e-gates).

e-gates	2018	2019
Nombre d'e-gates	24	24
Contrôles	3 142 108	3 047 019



Illegal migration – contribution of the Airport Police (LPA)

Human smuggling



Arrests

Removals	2018	2019
Refoulements*	2 399	2 377
Repatriations**	3 509	3 119

* Refoulement: whenever a person arrives at the border without valid papers, he/she may not cross the border and is returned to the country where he/she comes from.

** Repatriation: whenever a person is found in an illegal situation on the territory, he/she must be repatriated to his/her home country or the last country through which he/she transited.

Border control by the Railway Police (SPC) at Brussels-Midi/Zuid train station (Eurostar)

	2018	2019
Illegal residents intercepted	186	130

Controls on international trains (Paris, Amsterdam...) by the Railway Police (SPC)

	2018	2019
Controlled trains	374	250
Official reports	143	89
Judicial arrests	79	30
Persons brought before (judicial) authorities	4	2
Administrative arrests	63	58



Border control by the Maritime and River Police (SPN) at seaports

Border control	2018	2019
Administrative controls of sailors	634 178	651 341
Physical controls of passengers	457 111	522 617
Individual visas granted	4 347	4 953
Stowaways intercepted	28	71

Migration and human smuggling – contribution of the Maritime and River Police (SPN)

2 951



	2018	2019
Illegal residents intercepted by the SPN *	4 256	2 951
o by means of the CO2 detector	901	573
o thanks to the immigration control dogs	1 457	1 497
Judicial arrests **	3	15
Targeted actions	216	215

* in regular operation and during targeted actions

** confirmed by the magistrate) in the context of illegal migration (human smuggling and transit migration).



National and international cooperation are paying off!

The Maritime and River Police (SPN) collaborate with various partners in the fight against transit migration. A good example of this cooperation is the call that the West Flanders Emergency Centre (CIC) received at the beginning of December via WhatsApp.

Two migrants in transit were hiding "somewhere" and were cold." Immediately after the call, the maritime traffic in Zeebrugge was completely suspended with the help of the port operator. All available teams were then mobilised to search for what looked like a needle in a haystack. Thanks to telephone data, SPN was able to pinpoint the exact location of the emergency call and target their search. Other colleagues analysed the WhatsApp messages and video surveillance images of the trucks. Once the pieces of the puzzle were put together, the two migrants were discovered in a vehicle transport after a five-hour search.

This action is a good example of integrated functioning, made possible thanks to motivated members of SPN, the UK Border Force, the West Flanders Information Crossroads, the Federal Judicial Police of West Flanders and the National Technical Support Unit of the Special Units of the Federal Police.

Frontex

Frontex missions are control missions at the external borders of the European Union.

Contribution to Frontex missions (in particular to international joint operations) in number of hours worked:

21 091



Number of hours worked

	2018	2019
Railway Police	575	1 175
Maritime and River Police	5 031	5 955
Airport Police	8 505	10 967
Highway police	280	1 108
Directorate of Administrative Police Operations	2 027	1 886
Total	16 418	21 091 (+28%)

Human trafficking and smuggling

In the fight against human smuggling and trafficking, Federal Judicial Police (PJF/FGP) investigators worked 191 364.04 hours, or 7 % of the federal investigation capacity.

In 2019, the Federal Judicial Police opened

- 212 new investigations for trafficking in human beings,
- as well as 134 new cases of sexual exploitation
- and 48 new cases of economic exploitation.

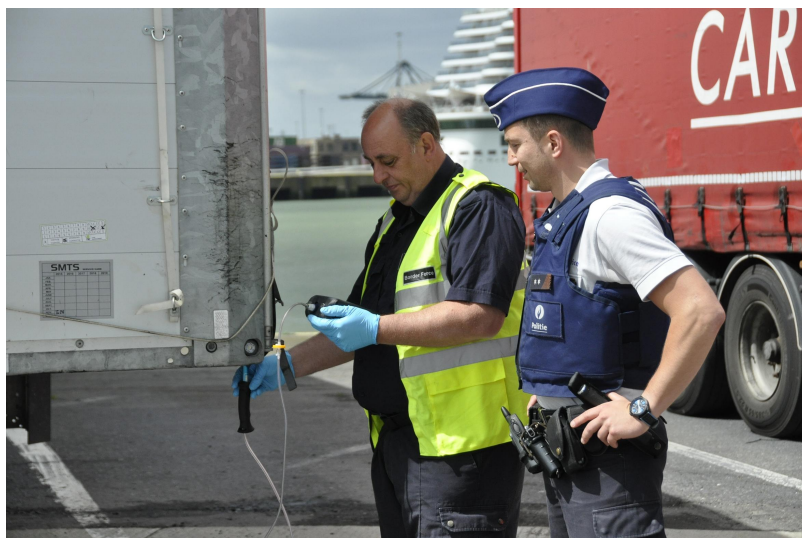


Success Story

MEDUSA: united efforts in the fight against human smuggling

In recent years, various entities of the Federal Police have joined forces in the MEDUSA project. The particularity of the latter is that it is based on collaboration between entities of the administrative pillar (DGA) and the judicial pillar (DGJ).

For example, in December, a week of action was conducted jointly by the Migration team of the Directorate of Administrative Police Operations (DGA/DAO) and the Trafficking/smuggling in Human Beings Team of the Directorate for Combating Serious and Organised Crime (DGJ/DJSOC). In total, no less than 1 016 staff members worked 5 118 hours in various judicial districts to combat trafficking in human beings. This initiative led to the interception of 125 transit migrants. Two smugglers were also caught in the act.



Drug trafficking

In the fight against drug trafficking, Federal Judicial Police investigators worked 428 756.32 hours, or 15,9 % of the investigation capacity.

A challenge we will face



In recent years, terrorism has — rightly — received a great deal of attention. In this regard, we should commend the efforts made by all of us. Unfortunately, these additional efforts have not allowed us to progress in the fight against other phenomena. They have obviously benefited internationally organised criminal gangs, especially international cocaine traffickers, who are becoming so rich that society is being destabilised.

The sad world record for seizures achieved in one of our ports — 62 tons of cocaine — confirms this. In one port alone. In a single year.

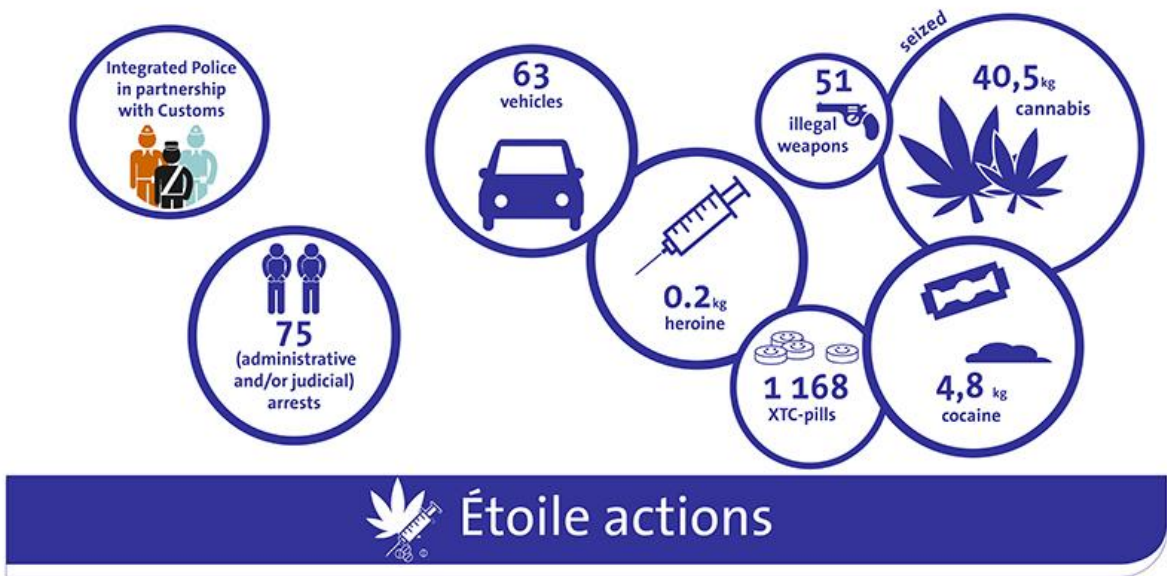
Total value in pure state: more than 3 billion euros. This phenomenon calls for a proper approach. An approach that is well thought out, planned, attentive to all the related phenomena such as money laundering or, perhaps even worse, the spiral of violence — grenade attacks and gunfire — that a densely populated city had to face within its walls. In the same way that we have fought terrorism with some success, we are continuing our efforts to combat this phenomenon, together with our partners. The first results of our efforts give us cause for optimism. The challenge before us is not a trivial one: we are going to face it and take it up all together."

CHIEF SUPERINTENDENT ERIC SNOECK
Acting General Director of the Federal Judicial Police

Étoile actions: fighting against drug tourism

The Étoile actions are the result of a collaboration between the Federal Police, the Local Police and the General Customs and Excise Administration. The focus is on drug trafficking and especially drug tourism in the border regions.

In 2019, police services and customs checked 9 075 people and more than 7 200 vehicles during several action days spread over five periods. Twenty-eight coaches of low-cost companies and 78 trains were also checked. Overall, the actions led to the arrest of 75 persons and the seizure of 63 vehicles and 51 weapons.



Drugs seized as part of the Étoile actions	2018	2019
Marihuana	12,5 kg	39,5 kg
Haschish	8 kg	1 kg
Heroin	5 kg	0,2 kg

Drugs seized as part of the Étoile actions	2018	2019
Cocaine	2,5 kg	4,8 kg
Amphetamines	1,5 kg	0,4 kg
XTC	2 019 pilules	1 168 pilules



Success Story

Drug seizure by the Airport Police

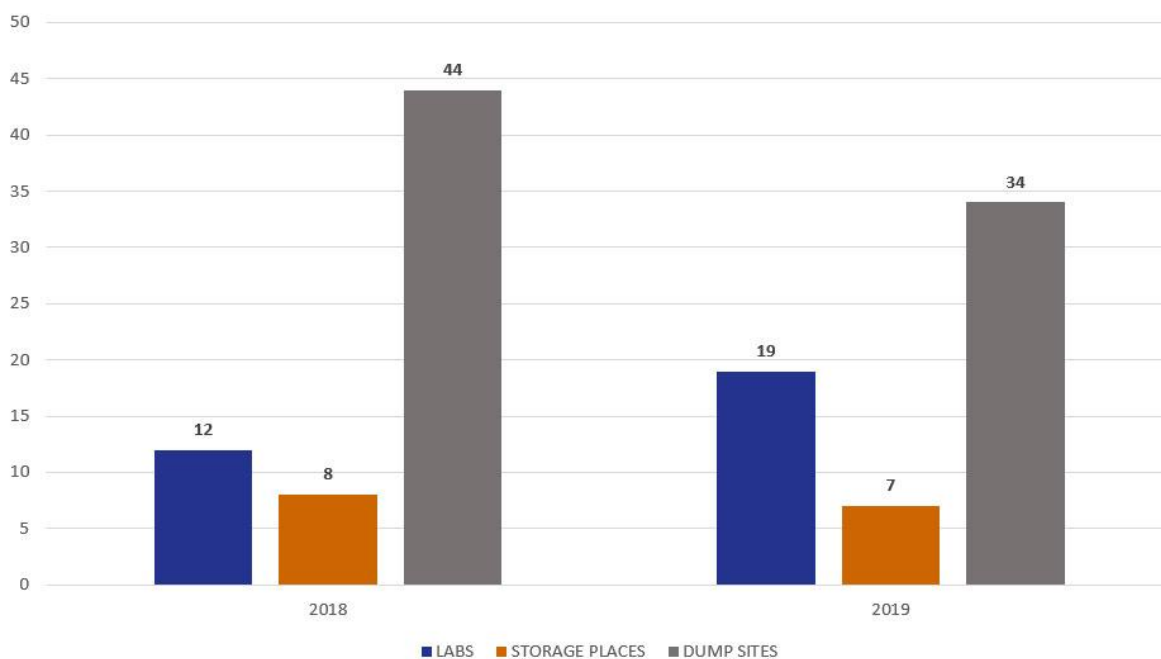
At the end of March, the Gosselies Airport Police (LPA) received information from the Italian police on the probable departure of two passengers to Gran Canaria, possibly carrying drugs. They might be in possession of drugs. Federal police officers managed to arrest them and discovered six packets of cocaine (for a total weight of 6 586 kg) and one packet containing 740 grams of heroin in the luggage of the first individual. The luggage of the second passenger did not contain any drugs, but during a scan at the hospital, 77 pellets were found in his belly.

Thanks to a good cooperation, both files were taken over by the Federal Judicial Police (FJP) of Charleroi in order to continue the investigation.

Synthetic drugs

In 2019, police services discovered 19 production sites. Three of them were equipped for the production of methamphetamines. It should be noted that in 2019, no MDMA laboratories were discovered; only conversion laboratories (allowing the transformation of pre-precursors into precursors) and amphetamine production laboratories were uncovered.

Production de drogue synthétique



Seizures of synthetic drugs

- Amphetamines: 9 seizures for a total of 1 022 kg
- XTC: 106 seizures for a total of 324 615 pills
- Ketamine: 8 seizures for a total of 170 kg
- MDMA: 1 seizure of 203 kg
- Methamphetamines: 7 seizures for a total of 25 kg

Cannabis plantations

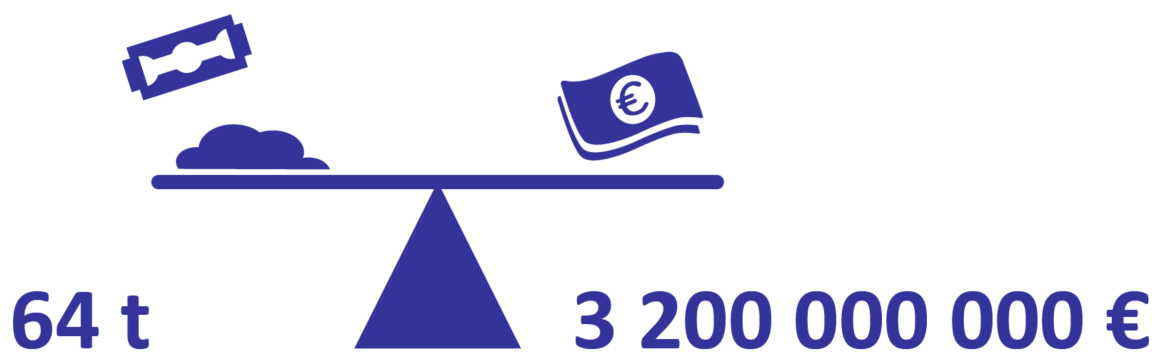
The police have dismantled a total of 1 000 cannabis plantations. The number of large-scale plantations (i.e. with a capacity of about 400 000 plants) discovered in 2019 decreased to 229, compared to 239 in 2018. Another finding is that plantations are being developed with increasing professionalism, using new materials and techniques.

A total of 46 seizures resulted in 840 kg of marijuana being seized. The Federal Police also seized 52 kg of hashish during eight actions.

Cocaine trafficking

Sea ports are links in the trafficking of cocaine from South America to Western Europe. The Federal Police is increasingly involved in the fight against cocaine trafficking by collaborating with police services in countries of origin and transit in South America (Colombia, [Brazil](#), etc.).

	2018	2019
Quantity of cocaine seized in Belgian sea ports	52,8 tons	64 tons
• Including the port of Antwerp	49,8 tons	62 tons
Quantity of cocaine seized in South America bound for the port of Antwerp	53 tons	77 tons
Number of seizures carried out in ports	98	118
• Including the port of Antwerp	91	110
Number of seizures in South America destined for the port of Antwerp	91	107
Estimation de la valeur marchande saisie en Belgique	€ 2 640 000 000	€ 3 200 000 000



Rail action in collaboration with customs services

In November, the Railway Police (SPC) organised a control action on several trains in collaboration with the Antwerp customs. The action targeted in particular the international trains on the Antwerp-Noorderkempen-Breda line, which is very popular with drug smugglers. Checks were systematically carried out by two mixed teams, one dealing with the front of the train and the other with the rear. The teams were supported by silent drug dogs.

In total, the teams arrested seven persons in possession of narcotics, mainly cannabis and amphetamines for personal use. One suspect was carrying a larger quantity of various drugs. This action is a good example of the smooth cooperation with the customs — especially its canine teams — which has also produced very good results.

Fight against waste trafficking: greater strike force through cooperation with inspection services

In 2019, five new cases related to the problem of end-of-life vehicles/wrecks, to illegal garage activities, to storage and to various violations of environmental legislation were opened. In addition, six new cases were opened for illegal storage and processing of textiles. In the context of the fight against these forms of illegal economy, the Federal Police also provides support and expertise to Local Police forces.

The actions in this field always take place in a multidisciplinary context, in partnership with the National Social Security Office, the Federal Public Service Economy, the Federal Public Service Finance, the Openbare Vlaamse Afvalstoffenmaatschappij (OVAM), the environmental inspectorate or the employee in charge of the environment, the Urbanism Department, the labour auditor's office, etc. This joint approach of police and inspection services provides a great strike force and greater efficiency.



Federal Police

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Police and citizens' security

- The Federal Judicial Police arrested 3 264 persons suspected of being involved in various crime phenomena.
- With more than 10 000 monthly consultations by police officers, the digitalization of the *Bulletin de recherche et d'information* (Information and Investigation Bulletin) #anyplace #anytime #anydevice is a success.
- The numbers tell the tale: the integration of the Security Corps of the Federal Public Service Justice into the Directorate of Infrastructure Security (DAB) is a success.

Combating crime phenomena

All cases

Investigative capacity broken down by phenomenon	2018	2019
Ecofin	13,50%	23,00%
Drugs	12,00%	17,00%
Violence	10,00%	16,00%
Thefts	5,50%	14,00%
Terrorism	9,00%	10,00%
Human trafficking/smuggling	7,00%	8,00%
Others	43%	12%
Total	100%	100%

Arrests*

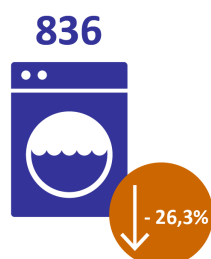
Phenomena	2018	2019
Drugs	751	906
Thefts	418	772
Ecofin	235	387
Violence – murders and manslaughter	223	451
Human trafficking/smuggling	171	265
Unknown (arrests not linked to a phenomenon)	1 497	176
Terrorism	112	98
Forgery	/	82
Others	/	88
Special cases	/	21
Environment	/	10

Phenomena	2018	2019
Medication fraud (and fraud related to food supplements)	/	8
Total	3 407	3 264

* "Arrest" is to be understood as any person identified as a suspect deprived of his/her liberty by law, in accordance with the Salduz legislation (category IV).

Money laundering cases

Money laundering is a specific part of the Ecofin phenomenon. It is defined as the concealment or disguise of the movement of (financial) income from any criminal activity (main offence) committed in Belgium or abroad and/or the disguise of the illegal origin of pecuniary advantages or profits.

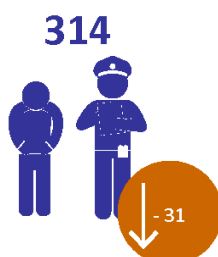


*Current money laundering investigations**

* including 427 new cases opened in 2019; an increase of 76 cases compared to 2018.

The FAST tracks fugitive offenders

A new law (enacted on 5 May 2019) authorizes the use of additional special investigation methods and other investigation techniques to search for fugitives.



Fugitive offenders arrested

Some significant facts and figures:

- 84 fugitives were apprehended in Belgium;
- The FAST autonomously carried out 10 renditions from abroad;
- 18 arrests were made within the framework of the European ENFAST project;
- The FAST arrested three of the six new fugitives on the *Belgium's Most Wanted* list;
- The FAST was able to trace six other people on the *Belgium's Most Wanted* list by collaborating with other FAST teams in Europe;
- The FAST arrested a Belgian national that was on the *Europe's Most Wanted* list on Spanish territory.

They thought they were out of reach... Well, they weren't!

One of the highlights of 2019 was undoubtedly the arrest of the couple Lacote and Van Acker, both serving life sentences for the murder of a British businessman in 1996. The couple took refuge in Côte d'Ivoire and thought they



were out of reach. However, on 20 (Lacote) and 21 (Van Acker) November, the escape of the "Devil's couple" came to an end. Indeed, against all odds, the two criminals were arrested with a view to their extradition to Belgium. The couple will have to answer for their acts before the West Flanders Assize Court.

Detection and alert

Wanted notices in the media: an added value

418



Wanted notices in the media

	2018	2019
Clearance rate	60%	69%

The clearance rate highlights the added value of wanted notices and calls for witnesses in the media.

- Thirty cases (43 %) were resolved, or nearly resolved, thanks to the *FAROEK* television show. 69 television reports were produced for this programme.
- In addition, 22 crime clips were produced, six of which led to the identification of the perpetrators.



Arrest of a paedophile

In November 2019, a paedophile was apprehended very quickly thanks to the wide coverage of the case in the investigative television programme *FAROEK Live*, on social media and in the news (especially newspapers).

The city of Ronse, in East Flanders, was confronted time and time again with two cases of harassment of teenagers by a male individual. Fortunately, the boys both managed to escape their predator. Each time it was the same suspect. The police and the public prosecutor's office made every effort to apprehend the suspect as quickly as possible and prevent him from victimizing others. A composite picture was drawn and, thanks to surveillance cameras, the police were also able to obtain images of the suspect. All media were asked to help: social networks, newspapers, websites... The investigative television programme *FAROEK Live* was also on TV at that time. The police and the channel's staff managed to prepare the story in record time and broadcast it in the live show.

The media attention given to the case generated many reactions. The day after the broadcast, the suspect was already recognized on the street. The police were able to arrest him almost immediately afterwards.

The *Information and Investigation Bulletin* aims to facilitate the identification of perpetrators. This instrument has been developed for *all* members of the Integrated Police, and in particular for field police officers.

The *Information and Investigation Bulletin* was thoroughly redesigned in 2019. From now on, thanks to a SharePoint site, police officers can access this tool *#anyplace #anytime #anydevice*. This means that they can consult it anywhere, anytime and on any device (PC, laptop, smartphone...), and also react immediately to a wanted notice.

The usage statistics speak for themselves: there are more than 10 000 visitors per month! About 6 000 messages were published in the *Information and Investigation Bulletin* last year, allowing the identification of 703 persons.



Success Story

The Directorate of Infrastructure Security is growing

The Directorate of Infrastructure Security (DAB) has become a reality in the police landscape, multiplying its staff by four in one year (+298 % compared to 2018). Composed of 270 staff members at the end of 2018, DAB reached 988 staff members at the end of 2019:

- 2 chief superintendents
- 22 superintendents
- 74 chief inspectors
- 846 security constables/security assistants/security coordinators
- 44 administrative and logistic staff members.

With the integration of the Security Corps (VKCS) of the Federal Public Service Justice on 1 January, DAB saw its ranks increase by 391 members dedicated to the Courts and Tribunals Police. Since the takeover of this mission, DAB has carried out 1 500 transfers of minors and 75 000 transfers of adult detainees.



Protection missions

The Directorate of Protection (DAP) carries out various types of missions.

3 133



-8,6%

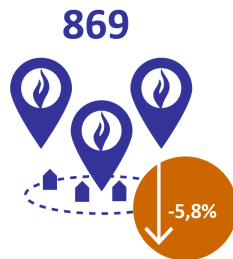
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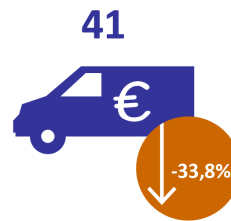
-10,8%

*Transfers of dangerous prisoners****

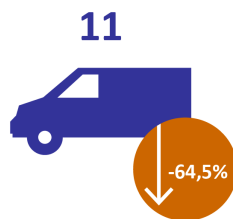
VIP Missions* including 282**
missions abroad in 2019 and 105 in
2018.



Escorting transport of valuables
intercity/intracity****



National Bank of Belgium (NBB)
escort missions



Other types of transport (diamonds,
works of art and nuclear material)

* 1 mission = protecting one VIP per day.

** This large increase is due to the permanent protection of two additional VIPs who travel a lot and benefit from this protection even when travelling abroad.

*** 1 mission = protecting one prisoner per day.

**** 1 escort mission = protecting one cash transport vehicle per day.



Success Story

Assize Court trial under the sign of terror

The trial of Medhi Nemmouche and Nacer Bendrer, for their participation in the attack on the Jewish Museum in Brussels (24 May 2014), was held from January to March 2019.

This trial was the first linked to the wave of terrorism in recent years.

The days dedicated to the trial turned out to be challenging for all parties involved: tumultuous court sittings, suspensions, cameras from around the world filming the event, various alerts (suspicious vehicles, anthrax...).

Mehdi Nemmouche has been sentenced to life imprisonment. Nacer Bendrer, for his part, was sentenced to 15 years' rigorous imprisonment. Both are serving their sentences in France.

This trial is an example of success in the transfer of dangerous detainees. Indeed, the level of police cooperation was optimal despite the extremely sensitive and complex nature of this high-risk mission.

After several months of preparation and two and a half months of trial, the results are very positive thanks to the commitment of the members of the Directorate of Protection (DAP) of the Federal Police – DAP deployed 11 police officers every day of the trial, for a total of 5 650 hours – but also of its partners:

- the President of the Court and the staff members of the Brussels Courthouse;

- the Bruxelles-Capitale/Ixelles police zone for the protection of the premises and the management of the public order missions;
- The Directorate of Infrastructure Security (DAB) for its support during the transfers of prisoners;
- the Directorate of Dog Support (DACH), which *swept* the premises in search of potential explosives;
- the Directorate of Public Security (DAS) with its APC (Armoured Personnel Carrier) vehicles used to block access to heavy vehicles;
- the Air Support Unit (DAFA) for the overflight of the routes and aerial detection of any intrusion into the police operations;
- the District Communication and Information Service (SICAD), the Directorate of Administrative Police Operations (DAO) and the Counter-Terrorism Section of the Brussels Federal Judicial Police (PJF-FGP/DR3-OA3) in support.



Success Story

Belgian expertise honoured by Republican Guard motorcyclists

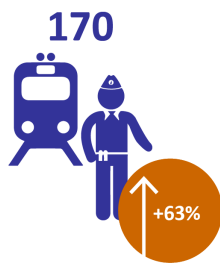
The Belgian police and the French Gendarmerie cooperated on the Grand Départ of the Tour de France which took place on Saturday 6 July. Forty-seven Republican Guard motorcyclists crossed the border to ensure the safety of the racing cyclists and the public. The French said they were very satisfied with the collaboration between France and Belgium; the knowledge and experience of the Belgian police have indeed made the work easier.

The team time trial stage Brussels-Brussels on Sunday 7 July was an opportunity to see this collaboration at work several times. For this stage, the 22 teams had in front of them a duo composed of a member of the French squadron and a Belgian policeman. The aim was to warn the spectators to stay on the side of the road.



Trespassing

Trespassing consists in crossing railway tracks on foot when it is not authorised and very dangerous.



*Official reports drawn up by the
Railway Police:*

Missing persons

Last year, the Missing Persons Unit dealt with 945 worrying disappearances (344 women and 601 men). Most persons (759) were found alive and well. A total of 885 cases were closed (93.6 %).

The Missing Persons Unit intervened 46 times following the discovery of bodies or unidentified human remains.

In more than 100 search operations, the unit used the side scan sonar of the Maritime and River Police. This resulted in a total of 77 diving operations, allowing the search on 117 interesting spots. Thirty vehicles were detected and 21 bodies of missing persons were found and recovered.

The Federal Police uses, among other things, its helicopters to find missing persons. Thanks to this air support:

- Twenty-five persons were found alive (+150 % compared to 2018, when 10 persons were found alive).
- Five persons were unfortunately found dead.



Administrative approach to crime

In the fight against organised crime, a proactive administrative approach exists alongside the reactive criminal approach. The concept of administrative approach aims to undermine organised crime by using an additional pillar (in addition to the traditional judicial, the police and the financial pillars), i.e. the administrative pillar.

Three district expertise and information centres (ARIEC Antwerp, ARIEC Limburg and PAALCO for Namur) work with this approach, through which various initiatives are carried out. Here are some achievements to be proud of:

Namur

The Namur PAALCO organised an information morning on criminal phenomena linked to the car wash sector. That information session brought together partners from different professional spheres. The participants were then able to (re)discover and understand how the PAALCO works. The role of each partner in the fight against organised crime was also explained.

Antwerp

Since 2018, the Antwerp ARIEC has received several requests for advice on motorcycle gangs. The ARIEC, which has acquired expertise in preventive and reactive tools to fight these gangs, has opted for a structural approach. Three information sessions were organised for local authorities and local police zones. An arrangement model for motorcycle clubs was developed by the ARIEC. Other initiatives on this phenomenon are being taken.

Limbourg

The administrative approach to crime can also be used as an additional support after judicial investigations have been completed. The ARIEC Limbourg has opened a file for environmental offences and, more specifically, on the discolouration of fuel. The aim was to carry out an administrative sealing after the judicial unsealing. This initiative enabled to put a stop to a large-scale heating fraud at an industrial site in Opglabbeek/Oudsbergen.

Federal Police

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Road safety

- Ensuring optimal safety on motorways and similar roads remains a daily challenge for the members of the Federal Highway Police.
- The number of traffic offences recorded rose sharply in 2019.
- Making offenders — and potential offenders — aware of the possible dramatic consequences of inappropriate driving behaviour (speeding, driving under the influence of drugs or alcohol, using a mobile phone without hands-free kit, incorrect use of seat belts and child seats) remains a priority.

Speeding offences detected by speed radars and cameras

2 479 444



Speeding violations processed by the so-called regional processing centres (CRT's/GVC's) and technical sections of the Federal Highway Police.

Driving under the influence of alcohol and drugs

244 521



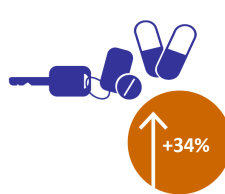
Number of breath tests performed

3 960



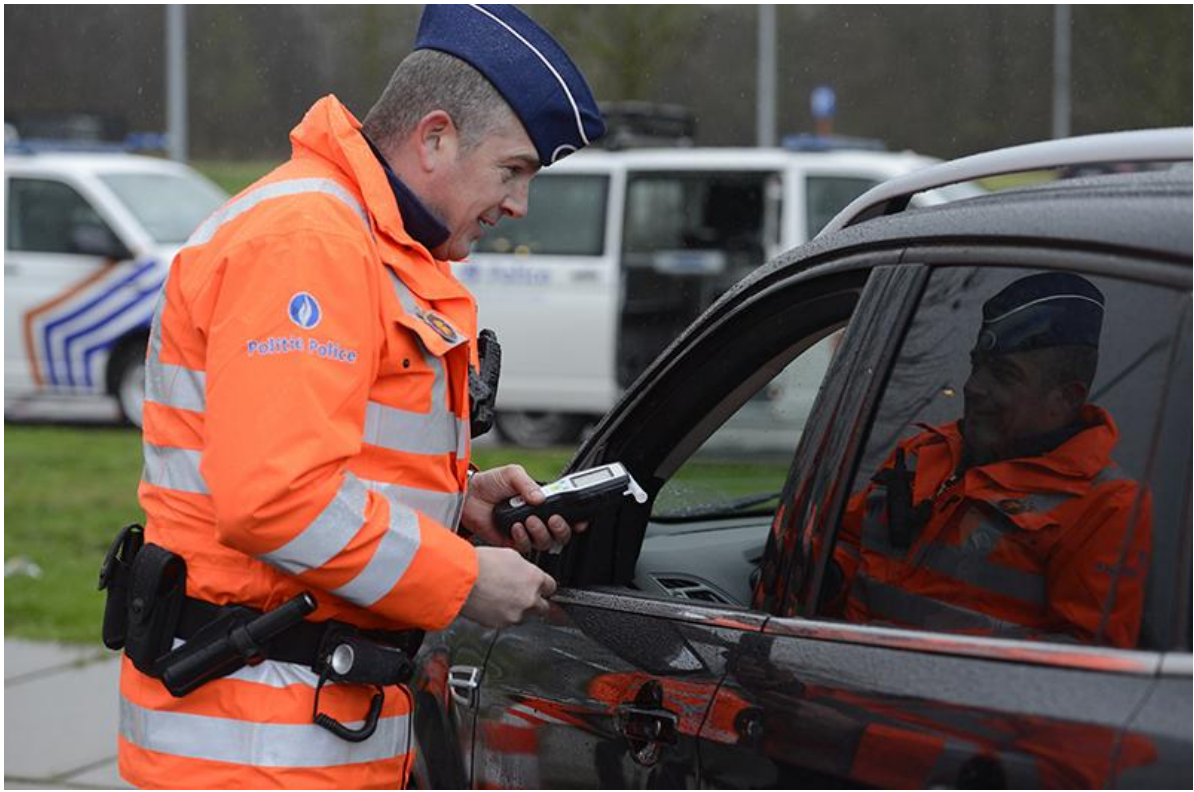
*Number of alcohol-related offences recorded**

384

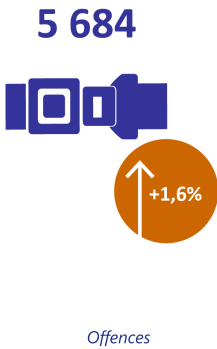


Number of drug-related offences recorded

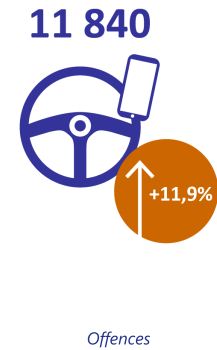
* Alert + positive + refusal + possible blood tests



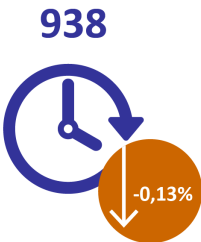
Belt and child seat



The use of a mobile phone while driving



Heavy goods vehicles





Large-scale actions

Number of fatal accidents and accidents with injuries reported on motorways and similar roads by the Federal Highway Police

	2018	2019
Accidents with injuries*	3 122	3 095
Fatal accidents*	94	99
Fatalities	100	105
Seriously injured victims	361	384
Minor injuries*	4 403	4 164

* During an accident, several persons can get seriously or slightly injured. The same holds for fatal accidents.



VIP escorts and European summits

The Federal Police contributes to maintaining order and security at European summits and other events. In addition to the involvement of several entities and directorates, including the Directorate of Protection (DAP), the Federal Highway Police provides escorts for Heads of State, Heads of Government and other VIPs.

In 2019, there were eight European summits (including four for the Brexit) and four other extraordinary events: the "EU-Eastern Partnership" ministerial summit, a large-scale VIP event organised by the US Ambassador, the "EEAS-Balkan" meeting, and the commemorations related to the Battle of the Bulge. These events required the commitment of considerable forces and important organisational and coordination efforts.

In 2019, the Federal Highway Police worked **32 888 hours** during escort missions (compared to 46 230 hours in 2018).

missions (compared to 40 230 hours in 2016).

Besides these large-scale events with the presence of many VIPs requiring several police escorts, Belgium received the "one-day visits" of 155 VIPs from 68 different countries, who were protected and escorted by the Federal Highway Police. The average duration of these missions was 2 days, for a total of 313 "one-day" VIP escorts.



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Negotiated management of public space

- The specialised support provided by the Directorate of Public Security (DAS) of the Federal Police, such as mounted police, video teams or water cannons, increased slightly again in 2019.
- The commitment of these specialised resources remains a serious asset in terms of public safety.
- Temporary fixed cameras are increasingly in demand by the partners of the Integrated Police.

Reinforcements to Local Police zones

In addition to the usual public order missions for football matches and festivals (Tomorrowland, Rock Werchter, Pukkelpolp, Graspop, Francofolies, Dour, etc.) the police were also involved in the start of the Tour de France and the commemorations of the 75th anniversary of the Battle of the Bulge.

To manage these different events, a Local Police zone can request non-specialised reinforcements from:

- other Local Police zones: in police language, this is called HyCap, which stands for *capacité hypothéquée/gehypothekeerde capaciteit*;
- the Federal Police, through the Intervention Corps (CIK) of the decentralised Coordination and Support Directorates and the Directorate of Public Security (DAS) which together constitute the Federal Intervention Reserve.

In 2019, 50 % of reinforcements for police zones were provided by other police zones (51 % in 2018) and 50 % by the Federal Police (49 % in 2018).



Managing the unforeseeable: support for public safety

The Directorate of Public Security (DAS) provides specialised support to police zones to prevent or resolve violent and/or potentially dangerous situations in terms of public safety. To this end, the directorate can deploy mounted police, water cannons, video teams to spot and identify troublemakers, and even lock-on teams to detach demonstrators who attach themselves to rails or buildings, for example.

Both specialised and non-specialised support provided by DAS required the deployment of 478 staff members (compared to 2018 last year) for all these missions.



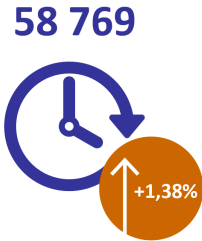
Deployment of resources

Federal reserve for interventions in case of unforeseen events



Hours worked

Mounted police public order missions



Heures prestées

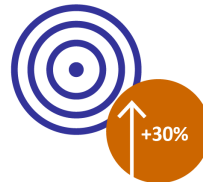
Video team

4 992



Hours worked

136



Missions

Water cannons

18 176



Hours worked

669



Missions

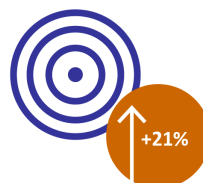
Fixed temporary cameras (ARGOS)

4 796



Hours worked

58



Missions



Success Story

Growing success for temporary fixed cameras!

Since they were put into operation for the first time in 2018, the temporary fixed cameras have been in constant demand throughout the Kingdom by our partners of the Integrated Police since 2019. Renamed ARGOS, from the name of this Greek giant with a hundred eyes spread over the head and body, this technical support has proven its added value and effectiveness. This is reflected in the many expressions of satisfaction received at the end of the commitments of DAS, for example at the 24 heures de Louvain-la-Neuve, at the Libramont Agricultural Fair, during the commemorations of the 75th anniversary of the Battle of the Bulge in Bastogne, at the Rock Werchter Festival or during the Sluitingsprijs cyclocross in Malle.



BePad: sharing information for the sake of public order

BePad is a computer application for managing events, individuals, groups and phenomena being (possibly) of importance for or representing a (potential) danger to public order (public security, peace, health and public cleanliness). In 2019, a new version of this database for the administrative police was launched.

BePad centralises all administrative information of the Federal Police and the Local Police and makes it available for everyone. The aim is that all users work with one and the same programme, so that the information is entered, managed and shared in an identical manner. That way, double entries can be avoided. In principle, all police officers have access to this application.

	2018	2019
New created events	47 536	46 166
Total number of events	151 036	197 202



Success Story

Belgian police face the New Way of Protesting

A new type of protest events organised in the first half of 2019 has undoubtedly marked the social, political and police domains. These are, on the one hand, the "Yellow Vests" movement and, on the other hand, the Climate Marches and Climate Thursdays, considered as two movements that are part of a New Way of Protesting. These movements, although they upset the societal field and break with the usual codes of event management, were controlled by the police forces, which managed to be present over time, but also in a decentralised manner and by applying the reference framework of negotiated management of the public space (de-escalation, pacification), in order to avoid confrontation and riots as much as possible.

The helicopter, an asset in the air

Air support is also used for public order missions. From above, valuable information is transmitted in real time to the ground teams.

	2018		2019	
Missions	Numbers	Hours worked	Numbers	Hours worked

	2018		2019	
Missions	Numbers	Hours worked	Numbers	Hours worked
Soccer	56	157	56	134
Mass events (festivals...)	64	114	58	127
Support to fire brigades and the Civil Protection in the event of disaster (fire...)	28	19	10	11
Demonstrations	35	62	36	60
VIP protection (European summits...)	65	113	40	56



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Specialised teams

- In the police landscape of our country, specialised missions are the responsibility of the Federal Police.
- The Special Units (DGJ/DSU) were once again frequently called on to perform Fort Chabrol interventions (person, most often armed, entrenched in a building) and enhanced searches.
- Helicopter support remains an enormous added value in the search for missing persons.

Special Units

Specialities	Actions* launched in 2019
Observations	144
Technical operational support (NTSU)	294
Undercover Team	40
Real-time interceptions (telephone and data tapping) in the context of judicial investigations	8 839
Real-time observations (metadata) in the context of judicial investigations	1 193

* pas de comparaison possible avec 2018 car unités de mesures différentes.

Crisis situations	2018	2019
Fort Chabrol interventions	37	41
Hostage takings	5	3
Abductions	7	8
Extortions	5	4
Enhanced searches	174	185



Air support

	2018	2019
Arrests and arrests after pursuit	160	179
Recovered stolen vehicles	1	6
Infrared targets scanned	348	407
Positive infrared scans	84	106
Laser incidents	9	5
Control assistance	284	243
Search assistance	432	511
Photos	139	117
Videos	200	264
Image transmission	496	534
Drones - Operational missions	80	88*

* The 88 missions with drones correspond to approximately 95 flight hours (+46 % compared to 2018).

Drone teams searching for missing persons

A great success, but without a happy ending... On 5 July, a drone was deployed to search for a missing person at the request of the Missing Persons Unit. The victim, a 74-year-old person suffering from dementia, had been missing for more than a week. Previous searches, also with the support of a helicopter, had been unsuccessful.

A large area was then demarcated for a final, thorough search. The search teams on the ground were assisted by a drone team to go through the fields and waterways with a fine-toothed comb. Their efforts were rewarded: thanks to twinkling reflections, the drone team was able to locate the victim's bike in a ditch. The victim was found lying underneath her bike and was unfortunately deceased.



Support/reinforcements during searches

The Directorate of Protection (DGA/DAP) can support high-risk searches carried out by the Federal Judicial Police.

- In 2019, 23 missions of this type were carried out (+10 % compared to 2018).

The flair of our police dogs

The Directorate of Dog Support (DACH) and its 148 police dogs (as of 31 December 2019) carried out a large number of specialised interventions.

Number of interventions	2018	2019
Tracker dog teams	1 441	1 375
Drug dog teams (active + cash and passive)	3 221	3 290
Human remains detection dog teams	74	51
Seat of fire detection dog teams	408	386
Immigration control dog teams	59	57
Explosive detection dog teams	4 301	4 716

Hondensteun / Appui canin



L'appui technique de la Police de la Navigation

The technical facilities of the Maritime and River Police (SPN) are implemented by specially trained staff, included in a specific section called TST (Technical Support Team).

Number of actions	2018	2019
Side Scan Sonar	142	108
CO ₂ detector	337	329
Other detection means	184	87
• Videoscope	21	14
• Metal detector	36	17
• Camera	2	3
• Mobile trace	63	53
• Stabilised night vision device	9	0



Technical facilities and expertise supporting investigations

Behavioural analysis

Sur base de leur expertise scientifique (psychologie, sociologie...), les analystes comportementaux (GAC) de la Police Fédérale offrent un appui aux enquêteurs à travers trois missions principales :

On the basis of their scientific expertise (psychology, sociology, etc.), the behavioural analysts (GAC) of the Federal Police offer support to investigators through three main missions:

- expertise in hearings;
- analyses (profiles, threats...);
- assessments in cases requiring a multidisciplinary approach in partnership with the Directorate of Judicial Police Operations (DJO).

In 2019, the behavioural analysts provided support in 203 cases and carried out the following missions in this context:

- expertise in hearings: 155;
- analyses: 39;
- assessments (multidisciplinary approach): 9.

Detection of lies

A team of experts specialised in hearing techniques, particularly those conducted with a polygraph or lie detector.

This section carried out 271 polygraph tests, with the following results:

- 152 truthful results;
- 104 untruthful results;
- 33 confessions, 11 of which were made during the preparatory phase of the test.

Audiovisual hearing techniques for minor victims or witnesses of offences (TAM)

The main task of a team from the Directorate of Technical and Scientific Police (DJT) is to standardise hearings of minors, which are very specific. To this end, the team has developed the TAM network, which operates at the tactical and operational levels. The missions of the TAM team can be divided into three main activities:

- the management of specialised hearing equipment within deconcentrated hearing rooms;
- the organisation of training courses for TAM interrogators;
- the follow-up of the TAM network through research and development.

Analysis of sex offences

A team specialised in the analysis of sex offences (ZAM, formerly known as the ViCLAS Service) establishes links between different sex offence files, i.e. sexual or violent offences.

To this end, it uses the ViCLAS (Violent Crime Linkage Analysis System) tool, among others.

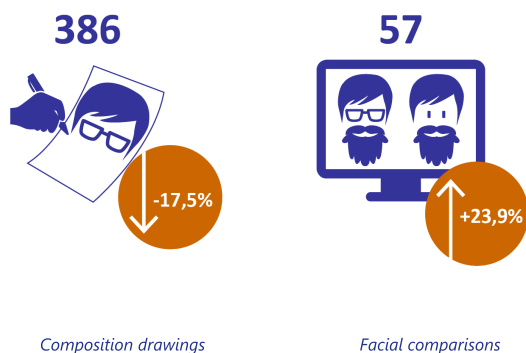
A total of 69 analyses were conducted using the ViCLAS database and revealed the following results:

- 53 series of offences were identified;
- identification of 168 sex offences with a link to another sex offence, 41 of which were confirmed.

Face comparisons and facial reconstructions

The Facial department (formerly Robot) has portraitists who, in addition to producing composition drawings, master other biometric techniques such as face comparison and facial reconstruction. The portraitists now use high-performance tools to produce a digital version of the composition drawing.

The Facial Service handled a total of 444 requests, including:





Technical and forensic police laboratories

The technical and forensic police laboratories provide specialised support to the investigation services of the Local Police and the Federal Police (trace sampling, analysis and comparison of traces).

20 286



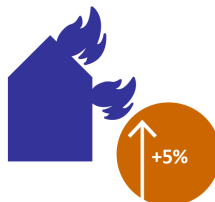
Thefts

1 161



Robberies and other types of violent thefts

1 117



Arson (intentionally or accidentally)

562



Murders and homicides

400



Suicides

1 390



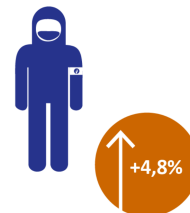
Suspicious deaths

229



Sex offences

2 137



Other (drugs, road accidents, false documents, etc.)

Identification: making the dead talk

Apart from disasters, the DVI Team (Disaster Victim Identification) also intervenes in victim identification in general and takes up new challenges such as necrosearch (forensic archaeology) and MTD (Difficult Terrain) in order to find solutions in case of difficult identification of deceased victims.

The DVI consists of a permanent core within the Directorate of Technical and Scientific Police (DJT) and a DVI pool with staff spread throughout the country.

Partnership is a key element for the DVI. Indeed, the professional approach in the field requires careful organisation and cooperation. In order to effectively coordinate this cooperation, realistic exercises are organised every year.

The DVI Team carried out 192 interventions in 2019. In 120 cases, circumstances allowed for identification. So far, 105 of these deceased victims have actually been identified.

In 2019, the DVI organised two large-scale exercises in the form of a simulated disaster.



Success Story

The Victim Assistance Protocol provides a major added value

The cooperation protocol between the DVI team and police services of assistance to victims was concluded last year. This agreement is based on the principle of solidarity and provides that the police bear full responsibility for psychosocial support during the *ante-mortem* process in disasters. Training sessions started in 2019 and the Local Police zones were well represented!



Identity fraud and counterfeiting

The Federal Judicial Police has a team specialised in counterfeiting and identity fraud using false documents. To this end, this team maintains contacts with national and international partners.

False documents

A total of 34 542 identity or travel documents of EU nationals were analysed under the EUROPA procedure; 277 documents were declared invalid.

8 231 non-EU driving licences (delivered in exchange for a Belgian driving licence) were analysed, of which 304 were declared invalid.



Counterfeiting

46 088 counterfeit euro banknotes and 515 counterfeit foreign currency banknotes were detected.

In addition, the expert team of the Federal Judicial Police carried out 319 interventions in collaboration with international partners.





Online safety

- Investigators from the Internet Referral Unit (i2-IRU) collaborated on 1 034 cases, including terrorist propaganda and related violent extremist activities on the Internet.
- Ransomware continues to receive much of the attention of the Federal Computer Crime Unit (FCCU).
- After an interlude of a few years, the FCCU again organised the training course for the Computer Crime Unit functional certificate.

Internet investigation

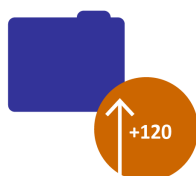
The i2-IRU section of the Directorate for Combating Serious and Organised Crime (DJSOC) carries out various missions:

- Internet investigations;
- blocking websites and/or content;
- prevention communication;
- training, information and sharing of expertise;
- participation in Europol activities.

This team focuses, inter alia, on terrorist propaganda and related violent extremist activities on the Internet. This mission is part of the Internet Referral Unit set up by Europol (IRU EU). In practical terms, the detected propaganda is made inaccessible in cooperation with the Internet service providers.

In terms of support to the units in 2019, the section provided assistance in 1 034 files, an increase of 120 cases compared to 2018.

1 034



cases

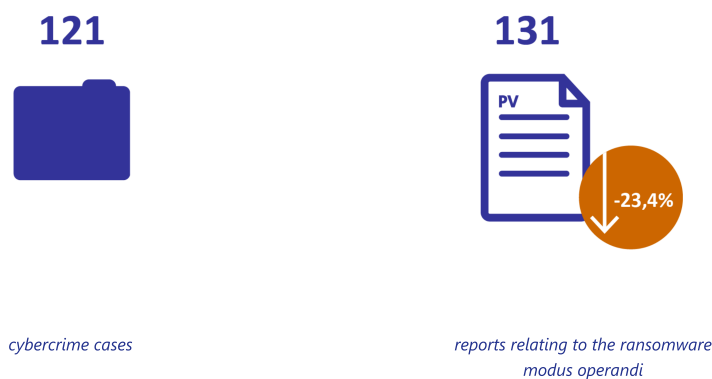
Phenomenon	2019
Terrorism	314
Information	132
Fraud	118
Thefts	91
Suicide attempts	66
Sexual abuse of minors	54
Trafficking in human beings	47
Drugs	40

Phenomenon	2019
Public policy	40
Online hate	37
Cybercrimes	31
Weapons	26
Disappearances	23
Hormones	13
Murders	2

Federal Computer Crime Unit

The mission of the Federal Computer Crime Unit (FCCU) is the fight against ICT (Information and Communication Technology) crime, among other things to protect citizens from new forms of crime in the virtual society. This mission also includes supporting the fight against other criminal phenomena through specialised investigations in ICT environments.

In 2019, the FCCU:



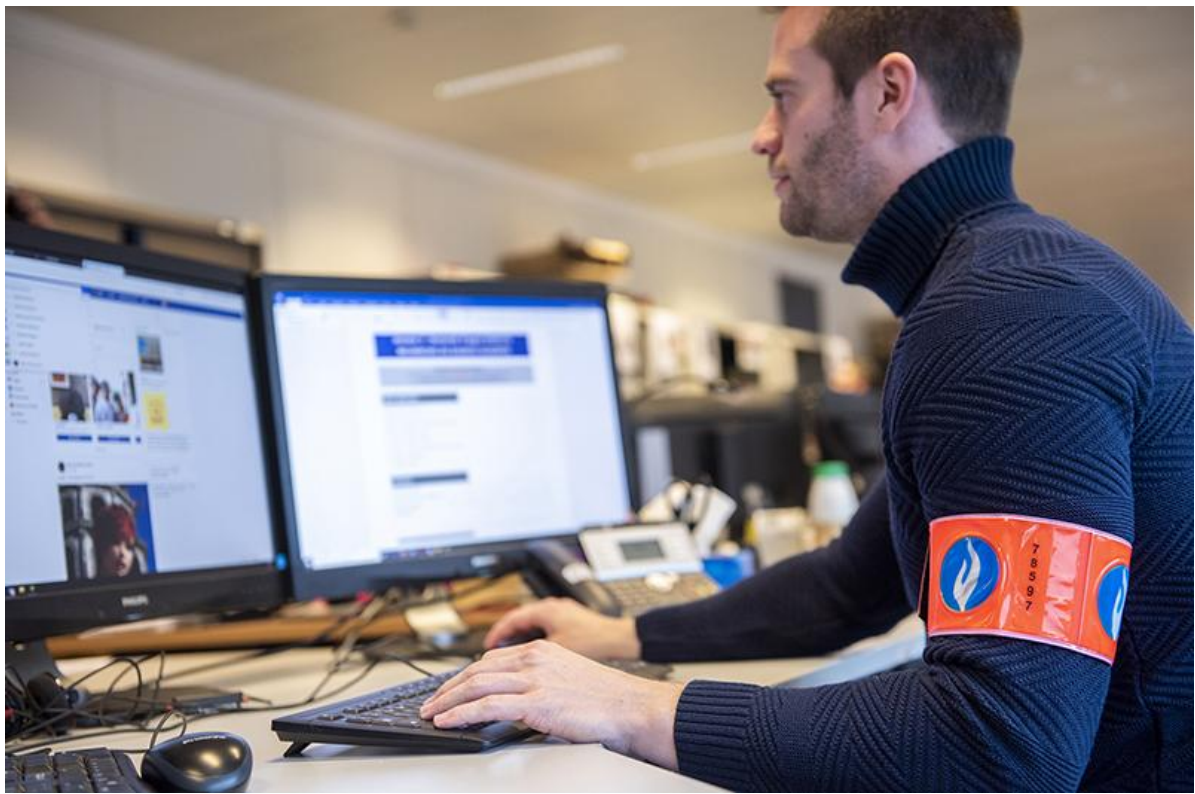
* The « *ransomware* » modus operandi consists of fraudulently installing a virus on a device without the knowledge of its owner. The virus keeps the device and the files "hostage" (encrypted) and the scammers demand a ransom.

Training and expertise

Last year, after an interlude of a few years, the FCCU again organised the training course for the Computer Crime Unit functional certificate. Since then, around 60 people have taken the basic module. However, the examinations will not take place until 2021.

In addition, the FCCU made a substantial contribution to several European training projects concerning the dark web. The reactions to the training courses organised under the aegis of the European Police College (CEPOL) — two sessions in which some 60 police colleagues from different European countries took part — were positive.

Finally, the FCCU refined the concept and operation of the Quick Reaction Force. This team is responsible for police intervention within the framework of the cybercrime emergency plan of the Centre for Cybersecurity Belgium (CCB). It is composed of members of both the FCCU and the regional CCUs. Since the creation of the Quick Reaction Force, there have not yet been any incidents meeting the conditions of deployment (moving on to the higher level under the cyber emergency plan).



Success Story

Hacking tool removed from the web thanks to international police action

An investigation launched by the Australian Federal Police last year resulted in the removal of a dangerous IM-RAT (Imminent Monitor Remote Access Trojan) hacking tool from the web. Once the tool was installed on a computer, cybercriminals were able to take control of the victim's machine. Criminal investigation services estimate that there are tens of thousands of victims. As part of an international police operation, the FCCU successfully conducted three searches on residences of suspects, which ultimately resulted in the seizure of evidence and the preventive detention of the offenders.

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Terrorism, extremism, radicalism

- The Federal Judicial Police puts part of its capacity (15.5 %) at the disposal of the Federal Public Prosecutor's Office. In this context, 174 015 hours were spent in the fight against terrorism.
- An increasing number of members of the Airport Police are trained to detect suspicious behaviour in airports.
- In November 2019, an international action, in which the Belgian Federal Police actively participated, resulted in the suppression of some 26 000 items of online propaganda of the Islamic State.

Federal files

Phenomenon	2018		2019	
	Hours	%		%
Terrorism	236 881	60	174 016	45
Non-terrorism	159 423	40	213 102	55
Total	396 304	100	387 118	100

Behaviour Detecting Officers

The task of Behaviour Detecting Officers (BDOs) is to recognise any unusual or deviant behaviour on the basis of a wide range of characteristics. In the wake of the terrorist attacks in Belgium and our neighbouring countries, there has been a growing demand for training on this technique to identify potential terrorists.

In 2019, 362 members of the Federal Judicial Police were trained as BDO "end users". 438 members of the Airport Police (LPA) also received this training (+15.5 % compared to 2018). Finally, 12 security officers from the Directorate of Infrastructure Security (DAB) followed the BDO trainer's course.

As of 31 December 2019, a total of 1 527 police officers had completed the Behaviour Detecting Officer training, including 137 qualified BDO trainers and eight "master trainers" (train-the-trainers). Training courses are continuing.

In addition, before joining DAB, all security officers and security assistants received a three-day training course in behaviour detection. They are able to perform BDO tasks, but are not required to hold a licence in this field. As at 31 December 2019, a total of 582 DAB members had successfully completed the basic training, including the three-day BDO training course.



Success Story

Six children of IS fighters brought back to the country

In June, six children of Islamic State (IS) fighters arrived in Belgium. They were entrusted to a delegation of the Federal Public Service Foreign Affairs in Ain Issa, northern Syria, and then repatriated with the help of the Brussels National Airport Police (LPA BruNat).

This mission was unique of its kind. LPA BruNat was asked to escort the six children from the Middle East to Melsbroek airport. The children were not accompanied by their parents or guardian.

The mission was thoroughly prepared, in particular through an operational risk analysis in which many aspects were addressed, including the geopolitical situation and public health risks. On this basis, the number of police officers to

be engaged, the desired type of aircraft (military or civilian flight) and other measures to be taken were determined. The return flight, which made a stopover in Athens, was uneventful.

During the flight, the police officers of LPA BruNat were assisted by several members of the Red Cross and a member of the Central Anti-Terrorist Unit of the Federal Police.



Success Story

Online terrorist propaganda banned

On 21 November 2019, a new international action was launched under the direction of the Belgian investigating judge specialised in cybercrime and terrorism and of the federal prosecutor's office. The investigation was entrusted to the Federal Judicial Police (FJP) of East Flanders. The main objective of this action was to stop the current flow of propaganda from the Islamic State (IS).

In total, more than 26 000 online items were suppressed during this action. These included videos, publications, groups and accounts on social networks. It is obvious that such files require an international approach. Belgium was supported in this respect by Europol, Eurojust and various foreign police forces.

During the action, the Belgian investigating judge, the Federal Public Prosecutor's Office and the Federal Judicial Police were coordinated from a Europol command post (located in The Hague). Europol's special Internet Unit (IRU) worked with various online service providers to enable them to remove IS-related information or accounts from their platform.

The Single Point of Operational Contact of the Directorate of International Police Cooperation (CGI/SPOC) also contributed to this action by processing the Siena messages sent before and during the action of 21-23 November 2019. In total, the SPOC processed 14 messages.

Canal Plan

The Brussels Federal Judicial Police (FJP) continued its efforts within the framework of the Canal Plan, both in the fight against violent extremism and terrorism and against the phenomena that support them.

This approach is mainly project-based and requires an exhaustive "picture" as well as a structural and multidisciplinary approach involving numerous public and private partners.

The fight against false documents has again been particularly successful in 2019: since the start of the structural approach in 2016, 11 clandestine production sites have been dismantled. A multidisciplinary team is working to track down the thousands of users.

The multidisciplinary BELFI project, which was integrated into the Canal Plan, extended its scope from the fight against fraud by natural and legal persons associated with radicalism and terrorism to drug trafficking, false documents and weapons. 246 locations were checked as part of 36 operations and 63 fraudulent entities were closed. The police services opened 74 investigations and the various inspectorates opened a total of 391 investigations.

Finally, the global anti-drugs plan tackles geographical "hot spots" and allows for a multidisciplinary approach to known drug clans.



The Company Dumping project bears fruit

The new Company Dumping project, which aims to combat fictitious company headquarters in Brussels on the fringes of the Canal Plan, has reached cruising speed and has already led to the dissolution of hundreds of companies.

The transfer of a company's headquarters to Brussels has been a problem for years (it is often accompanied by the appointment of new directors). The company is abandoned by the directors and/or used for criminal purposes: money laundering, social/fiscal fraud, as a vehicle for criminal activities such as renting buildings or vehicles for drug trafficking.

This is why a structure has been set up to locate and control such businesses at an early stage and, if necessary, eliminate them through dissolution or bankruptcy. The organisers of the fraud (e.g. business centres) are also investigated.

The partners of the Brussels Federal Judicial Police (FJP) in this context are the Public Prosecutor's Office, the Brussels Labour Inspectorate, the General Public Prosecutor's Office, the six Brussels police zones, the company courts and commercial courts, the Economic Inspectorate, the Inspectorate of the National Social Security Office, the Tax Administration and the Special Tax Inspectorate, bailiffs and the FPS Economy.



Screening

A screening consists in a security check for the purpose of issuing a security notice or certificate. The aim is to give certain people access to "sensitive" locations to carry out a specific job or occupy a specific position.

Security notices and certificates

Notices and certificates	2018	2019
Airports	20 625	20 068
National Security Authority (ANS)	13 278	6 569
Miscellaneous	6 200	6 488
Military	5 000	4993
Federal Agency for Nuclear Control (FANC)	5 822	4 994
Recruitments Integrated Police	4 845	5 916
Support to police zones	1 000	578
Honours	17 368	20 207

Notices and certificates	2018	2019
Total	74 138	69 813

Security clearances

Staff members of the Federal Police and the Local Police who, on account of their position, (must) have access to classified information or rooms, meetings, etc., need to hold a specific clearance. The purpose of these "security clearances" is to protect sensitive information by limiting its availability.

Compared to 2018, we note that the number of screenings for security clearance is relatively stable.

Security clearances issued in	2018	2019
Confidential	19	10
Secret	735	753
Top secret	147	195
Total	901	958

Note: The number of security clearance requests is slightly higher than in 2018. Some directorates want a higher level of security to address operational constraints, including access to certain databases.

Civilian crisis management at international level

Three Belgian police officers worked as anti-terrorism experts for the European Union delegations in Bosnia and Herzegovina (EUDEL Sarajevo), Libya (EUDEL Tripoli) and Indonesia (EUDEL Jakarta).

In addition, the Belgian police deployed a total of 10 staff members for EU civilian crisis management missions in Niger (EUCAP SAHEL Niger), Mali (EUCAP SAHEL Mali), Iraq (EUAM Iraq) and Ukraine (EUAM UKRAINE).

By taking part in these missions in the Sahel and Iraq, we intend to help local authorities deal with, among other things, the terrorist threat in these regions.

For the same reason, the Federal Police carried out bilateral police projects in Burkina Faso and Benin, under the direction of the Belgian Development Agency ENABEL.

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Economic and social security

- As long as crime pays, we have to hit where it hurts: in the criminal's wallet.
- In 2019, the Federal Judicial Police seized a total amount of 12 109 746.87 euros.
- What can we learn from the fight against socio-economic fraud? The more we establish partnerships with other public services, the more effective our approach is.

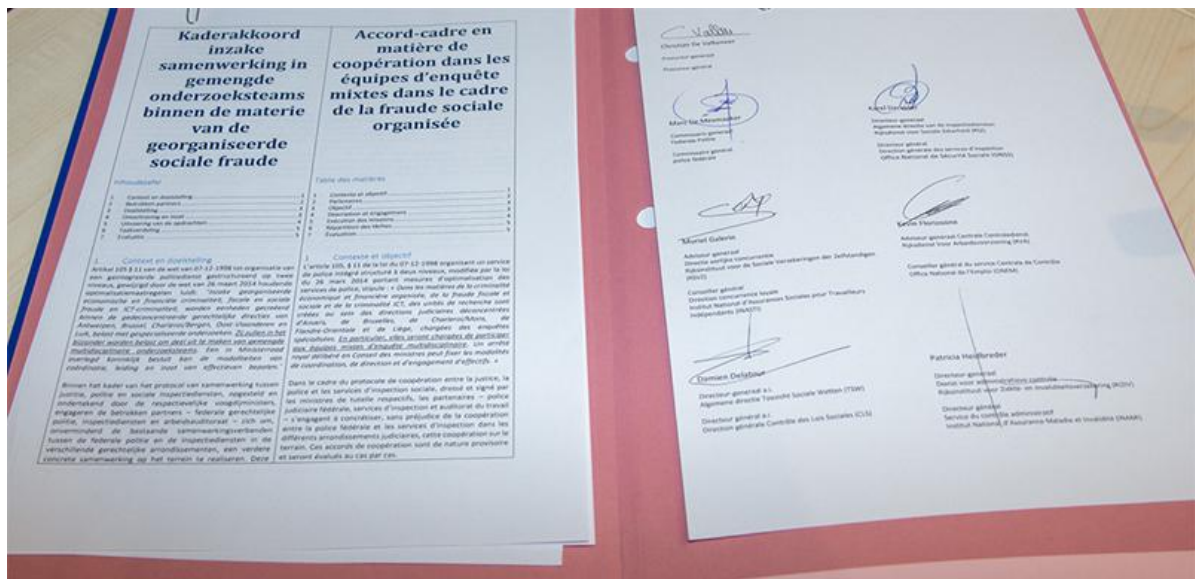


Joint investigation teams against social fraud

In November 2019, the Federal Police and five social inspection services signed an agreement setting up joint investigation teams to combat social dumping, undeclared work, bogus self-employment and organised bankruptcies by criminal gangs.

These joint investigation teams (MOTEM) will tackle social fraud in the same way in all judicial districts. An investigation plan will be drawn up at the opening of each case, in consultation with the competent inspection services.

The aim of this initiative is not to tackle isolated cases of social fraud, but to combat organised social fraud, with a view to recovering illegally acquired property.



Success Story

Police operation against VAT fraudsters

Between 2017 and 2019, several wholesalers of sanitary ware, in particular boilers, invoiced Dutch customers for 3.5 million euros worth of goods. The goods were not delivered to the Netherlands but were sold on the Belgian market by another company, in DIY stores in Antwerp and Brussels. Although the sales on the Belgian market were made with VAT, the perpetrators did not pay this tax.

After multiple phone tapping operations and surveillance of several bank accounts, the fraudster was arrested in January 2019. In December 2019, his main accomplice was extradited from Germany to Belgium. The stolen proceeds of the fraud, estimated at 800,000 euros, could only be partially recovered.



Success Story

Integral approach to sports fraud

The European Hockey Championship in Antwerp was carefully monitored by the police. This surveillance or monitoring consists of uncovering fraud and deception, especially match-fixing, through the joint action of various partners: This was a partnership between, among others, the Federal Judicial Police (FJP), the Local Police, the Federal Public Prosecutor's Office, the local public prosecutor, the Gaming Commission, the referees and the national and European sports federations. Monitoring, as a police task, is synonymous with prevention: what can be avoided should not be prosecuted. During this championship, cooperation went perfectly. No irregularities were observed. A cooperation project with the tennis federation was also set up. In concrete terms, the FJP of West Flanders and the police zones Damme/Knokke-Heist and Westkust, in collaboration with the public prosecutor's office, Tennis Vlaanderen and the tournament organisers, set up a prevention programme to prevent match-fixing and manipulation of results. Tennis players were explained how dishonest people operate in order to establish contacts and try to influence them. One person was arrested in connection with this prevention programme.



International partnership: the key to success

Bilateral and multilateral cooperation

In June, the General Commissioner of the Federal Police and the General Administrator of the General Customs and Excise Administration made a joint visit [to Brazil and Colombia to establish cooperation agreements in the fight against cocaine trafficking from Latin America](#). During this visit, the General Commissioner signed a new Memorandum of Understanding with the Colombian National Police.

In addition, the Federal Police agreed new bilateral action plans with Romania and Turkey. The bilateral action plans previously signed with Brazil and Morocco were also implemented.

The Federal Police conducted intensive negotiations with France, the Netherlands and the United Kingdom on a new treaty on international rail traffic through the Channel Tunnel. Preparations were made for three important conventions implementing the Benelux Treaty on Police Cooperation of 23 July 2018, which has not yet been ratified.



Implementation of the new EU regulations and preparation of Schengen evaluations

The first impact assessments on the implementation of the new European Union (EU) regulations have been carried out (in particular concerning the Entry Exit System, the new SIS regulations and the capacity calculation for the European Border and Coast Guard Agency). On this basis, the necessary preparations were started for the purchase of new ICT equipment (with EU funds). Initial estimates for new staff recruitment have also been taken into account. This implementation will require monitoring and structural capacity in the coming years.

In the spring of 2020, the police would again be subject to Schengen evaluations with regard to police cooperation, Schengen border control and the functioning of the SIS/SIRENE systems. However, due to the Covid-19 epidemic, these evaluations have already been postponed twice. In 2019, in addition to filling in the quarterly questionnaires in

consultation with the Directorate of Police Information and ICT Resources (DRI) and the Federal Judicial Police (DGJ), the Directorate of International Police Cooperation (CGI) already carried out five of the twenty planned site visits to police zones and/or border posts, in order to best prepare the visits of the evaluation committee.



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International information exchange

- Last year, the Single Point of Operational Contact of the Directorate of International Police Cooperation (CGI) processed no less than 218 856 information messages through multiple channels.
- The SPOC moved up a gear in 2019 since Automatic Number Plate Recognition (ANPR) led to an increase in the number of hits in the Schengen Information System (SIS).
- In 2019, drug trafficking and theft are again among the most common cross-border crimes within Europol's mandate

Single Point of Operational Contact (SPOC)

The Single Point of Operational Contact (SPOC) is the hub for international police information exchange and international alerts in our country. The SPOC is manned 24 hours a day, 7 days a week.

Information exchange

218 856

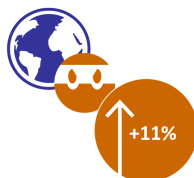


Operational messages registered

Operational messages registered and processed at SPOC level (through Interpol, Europol, liaison officers, police services, and any other operational messages) and IN/OUT messages from the Police and Customs Cooperation Centres (CCPD-CPDS) of Tournai, Kerkraide and Luxembourg

International alerts

9 624



International alerts

	2018	2019
Schengen Information System (SIS)*	6 818	7 596
Interpol (IP)**	1 828	2 028
Total	8 646	9 624

* SIS: Schengen Information System. System by which international alerts are issued in the Schengen area.

** IP: Interpol. Allows international alerts (diffusions or notices) to be issued outside the Schengen area.

International alerts are a special type of general information exchange: the police service issuing the alert sends information, but at the same time asks for a measure to be taken in its own interest. The main measures that may be taken in connection with an international alert are as follows:

- the arrest of a person;
- refusal of entry or stay in the territory;
- the search for and/or protection of a missing person;
- investigation for a judicial procedure;
- specific or discrete control with or without immediate contact with the SPOC;
- seizure.

These alerts are currently still issued manually. Alerts in the Schengen Information System (SIS) for seizure purposes are automatically issued after entry in the General National Database (BNG-ANG) by the police.

Hits

A hit means that there is a match with an entity subject of an international alert and for which a measure has been requested. The entity concerned may either have taken the measure or not.

Belgian hits on foreign international alerts	2018	2019
Schengen Information System (SIS)	8 830	11 738*
Interpol (IP)	591	590
Total	9 421	12 328

* Including 2 644 through Automatic Number Plate Recognition (ANPR), which explains the sharp rise.

Foreign hits on Belgian international alerts	2018	2019
Schengen Information System (SIS)	6 056	7 370
Interpol (IP)	74	199
Total	6 130	7 569

Translation

In order to meet the requirements of international operational message handling in the field of languages, the SPOC has a translation department which translates messages with an operational character (i.e. linked to a file of judicial or administrative police) within the set deadlines. The messages are mainly sent via Schengen, Interpol, Europol and the liaison officers by both Belgian and foreign police forces.

	2018	2019
Translations carried out	15 284	13 774
Translations related to FLASH cases (to be processed within the hour):	33,5%	34%

* Almost all translations concern operational files

Language combinations	2018	2019
 ↔ 	48,5%	50%

Language combinations	2018	2019
	29,5%	30%
	13,5%	12%
	2,5%	2%
	2,5%	2%
	1,5%	2%
	2%	2%

Proactive screening of Interpol and Schengen alerts

Since May 2018, the SPOC has gradually been using an automated system for proactive screening of lists of new international alert requests received by Belgium from abroad. Proactive screening is checking the lists of foreign Interpol alerts and the lists of Schengen A forms (notifications of new foreign SIS alerts for arrest purposes). The SPOC compares those lists with Belgian databases. This not only allows for quick and systematic processing of the lists, but also for provision of local operational information to the colleagues in the field and any interested units or services.

The system is currently used for all the Interpol alerts and the Schengen A forms (notification that a Member State has issued an international SIS alert for arrest purposes). This makes it possible for the SPOC to screen them proactively.

Some figures

INTERPOL	2018	2019*
Alerts screened	8 983	23 426
Hits**	13	34

* The big difference between 2018 and 2019 can be explained by the fact that the system was implemented only in May 2018, but used throughout 2019.

**In this case, a "hit" means that a link with Belgium was found, for example: registered in Belgium, known with a measure to be taken in ANG ...

Featured: the A forms in the Schengen Information System (SIS)

- 19 064 A forms checked in 2019 (notifications of new foreign SIS alerts for arrest)
- 26 086 aliases checked (any A form relating to a person may contain several aliases for that same person and each alias is checked)
- 626 hits by checking the A forms received.

SIRENE for supplementary requests

SIRENE stands for Supplementary Information Request at the National Entries.

Each state operating the Schengen Information System has set up a national SIRENE Bureau which is responsible for international alerts. The activities of those SIRENE Bureaux range from validation to provision of supplementary information on alerts.

- Forms sent by SIRENE-Belgium : 15 349
- Forms received by SIRENE-Belgium : 42 267



Success Story

Focus on low-cost bus companies

Like last year, the Single Point of Operational Contact (SPOC) supported the Antwerp district in the Columbus 3 action, which took place at Valaar quarters in Wilrijk on 6 April. It concerns an exercise specifically for trainee inspectors and trainee chief inspectors. The aim is to screen buses of low-cost companies in particular, which are intercepted and "scanned". The action was a collaboration

between the Campus VESTA police school, customs, the Federal Judicial Police, the Federal Traffic Police, the District Communication and Information Service (SICAD/CIA-AIK) and the SPOC. The partners were assisted by a judicial bureau for further handling of files. This year again, the action was a success in terms of preparation, implementation and results. This year again, the action was a success in terms of preparation, implementation and results.

- Number of passengers checked: 171
- Number of objects: 30
- Reports for drug possession: 7
- Illegal immigrants including 1 arrest warrant: 3
- Alert for DNA collection: 1

Cross-border phenomena

Top 5 crimes within Europol's mandate, dealt with by the SPOC:

	2018	2019
1.	Theft and aggravated theft	Illicit drug trafficking
2.	Illicit drug trafficking	Theft and aggravated theft
3.	Fraud and deception	Fraud and deception
4.	Illegal immigration	Illegal immigration
5.	Money laundering	Vehicle crime



Success Story

Belgian-French cooperation yields results in Romania

On 25 September, the Belgian and French police cooperated in a large-scale judicial operation in Romania (28 house searches in 10 provinces and in Bucharest). Romanian prosecutors coordinated and led the operation and our Romanian colleagues of the Criminal Investigations Directorate carried it out. The East Flanders Federal Judicial Police conducted the investigation in Belgium.

The target: a criminal group responsible for a series of burglaries in building centres and DIY stores in France and Belgium between September 2017 and July 2019. The loot amounted to more than one million euros. The criminal group was dismantled.

Working with European databases

Some tools facilitate the provision and transmission of operational information between the Member States of the European Union. The EIS database and the SIENA communication platform are part of those tools used by the Federal Police.

EIS (Europol Information System)

The Europol Information System is the Europol database involving operational information exchange between EU Member States and third parties in the field of serious and/or organised crime – affecting two or more Member States –, terrorism and other serious forms of crime.

The EIS was developed by the European Europol agency in order to quickly obtain information on serious international crime from other countries and to detect potential hits between different operational investigations.

- EIS training participants of the Federal Police in 2019: 18 (2 sessions)

SIENA (Secure Information Exchange Network Application)

SIENA is a highly secured platform/application for operational crime-related information exchange between EU Member States, Europol and third parties in the field of serious and/or organised crime – affecting two or more Member States –, terrorism and other serious forms of crime.

- SIENA training participants of the Federal Police in 2019: 98 (8 sessions)

Our liaison officers

The liaison officers (LOs) are an important link in international police cooperation. They facilitate, among other things, the police information exchange and the execution of requests for mutual assistance in criminal matters.

In 2019, 10 Belgian liaison officers worked abroad for the Belgian police services. Those officers were active in 47 partner countries.

Last year, our liaison officers in Spain and Brazil, whose mandate had come to an end, were replaced. Furthermore, all the necessary preparations were made to open a new LO post in London in February 2020.

Besides its bilateral LOs, the Belgian police also has three contact officers working for Europol in The Hague and Interpol in Lyon.



Murder case solved thanks to Belgian-Spanish cooperation

On 12 November 2019, the office of the liaison officer of the Belgian police in Madrid (LOBEES) was notified by the Spanish colleagues of the Guardia Civil. The police was looking for the vehicle of a Belgian woman who had been murdered in the region of Malaga and for a Belgian national – the victim's partner and suspected murderer. It seemed that the vehicle had headed for Belgium. The LOBEES office started with sending on the information requests of the Spanish colleagues (photographs of the vehicle, the suspect's phone number and criminal records, etc.) to the Single Point of Operational Contact (SOC) of the Directorate of International Police Cooperation (CGI).

In the night of 13 November, the man was controlled in Tubize by a patrol of the Ouest Brabant Wallon police zone while he was driving the victim's vehicle. The suspect had been released after a brief interrogation, which was confirmed by the Belgian SPOC. This happened because the Guardia Civil in Malaga had issued a SIS alert only for the vehicle.

Our liaison officer (LO) in Madrid immediately contacted the Spanish authorities in order to issue a European arrest warrant (EAW) against the suspect and enter him into the Schengen Information System (SIS). The liaison officer then sent this European arrest warrant to the SPOC. The liaison officer also contacted the Fugitive Active Search Team (FAST) and the police zone which had intercepted the vehicle. He wanted to update the suspect's status and asked them to keep him informed of any elements in this case.

In the night of 14 to 15 November, the police zone arrested the man who was about to murder another ex-partner. The police zone immediately notified the LO in Madrid and the SPOC sent the HIT form relating to the suspect's arrest.

Without delay, the liaison officer, together with the public prosecutor's office and the Nivelles Federal Judicial Police arranged for the Spanish colleagues to come to Belgium in order to check the vehicle. At the same time, the practical arrangements for extraditing the suspect to the Spanish authorities were finalised.

This is an example of the excellent cooperation between the Guardia Civil and the Spanish authorities on the one hand and the LO of the Belgian police in Madrid, the Federal Police and the SPOC in particular, and the Local Police on

maand, the Federal Police and the SFOC in particular, and the Local Police on the other.

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Information function

- In 2019, the Communication and Information Centres (SICAD/CIC) handled more than 3 million emergency calls in total.
- Each day, some 390 staff members of the District Information Crossroads (CIA-AIK) collect and analyse police and other information to provide added value to their colleagues in the field.
- No fewer than 168 206 Belgian citizens took part in the 2018 Security Monitor, an absolute record! It would be a huge challenge to process and analyse the results published in July 2019.

KIK for single identification data entry

The *Kiosque d'Information — InformatieKiosk* (KIK) is a computer interface that allows for the simultaneous use, through a single point of identification data entry, of different information systems needed by police officers to carry out specific duties.

In 2018, the KIK access was extended to neighbourhood policing and intervention teams. As a result, the number of computers having access to the interface increased from 25 000 to 28 000 in one year.

At the end of 2019, 34 000 computers within the Integrated Police have KIK access.

A key role for districts

The district level plays a key role in operational information management through the District Communication and Information Services (SICADs). A SICAD unites the provincial Communication and Information Centre (CIC), which receives and handles emergency calls, and the District Information Crossroads (CIA-AIK).

Number of calls in the CICs

Urgent	2018	2019
West Flanders	217 454	212 201
East Flanders	248 776	250 749
Antwerp	318 490	317 192
Limburg	161 753	161 753
Flemish Brabant	168 540	183 194
Brussels	442 899	443 932
Walloon Brabant	80 772	82 922
Hainaut	471 468	462 495
Namur	146 927	155 594
Liège	358 335	358 335
Luxembourg	67 851	69 15
Total	2 683 265	2 704 931
Non-urgent	2018	2019

Non-urgent	2018	2019
West Flanders	13 283	12 580
East Flanders	10 749	10 558
Antwerp	98 346	98 787
Limburg	15 942	16 506
Flemish Brabant	20 197	18 680
Brussels	32 534	35 312
Walloon Brabant	16 860	18 744
Hainaut	13 936	16 374
Namur	15 511	15 493
Liège	71 454	77 912
Luxembourg	18 936	19 541
Total	327 748	340 509

Total	2018	2019
West Flanders	230 737	224 781
East Flanders	259 525	261 307
Antwerp	416 836	415 979
Limburg	177 695	178 179
Flemish Brabant	188 737	201 874
Brussels	475 433	479 244
Walloon Brabant	97 632	101 688
Hainaut	485 404	478 869
Namur	162 438	171 087
Liège	429 789	443 476
Luxembourg	86 787	88 956
Total	3 011 013	3 045 440

Présentation CIC SICAD



Police information management

The District Information Crossroads are the cornerstones of police information management within the Integrated Police. They centralise, analyse and revise police and other information to provide added value for fieldwork. How? By building bridges and establishing links, by uncovering new security phenomena and criminal trends, by guiding police actions and by ensuring information sharing with and between police services to enable them to carry out their missions.

In 2019, some 390 staff members of the Integrated Police were responsible for managing police information within the District Information Crossroads, compared to 344 in 2018.

At central level, the Directorate of Judicial Police Operations (DGJ/DJO) and the Directorate of Administrative Police Operations (DGA/DAO) specifically deal with police information management. Last year, 61 staff members of DJO worked on this, compared to 60 in 2018, and 37 staff members of DAO, compared to 40 in 2018. The two directorates, together with the Single Point of Operational Contact (SPOC) of the Directorate of International Police Cooperation (CGI), form the National Contact Point (PCN-NIP), a 24/7 on-call service.

New version of the ASTRID dispatching system

Over the past year, the migration from version 8 to version 9 of the dispatching system for police forces has continued. The renewal of the CAD (Computer Aided Dispatching) technology has an impact on the operation and organisation of the police services, in particular on the district communication and information centres (SICAD/CIC) of the Federal Police.

After the migration of five CICs in 2018, one CIC will be further migrated to CAD 9 in 2019. The migration of the remaining 5 CICs is scheduled for 2020.



Success Story

Deeper insight into crime statistics thanks to Security Monitor

Like each year at the beginning of July, the Federal Police published the [police crime statistics](#) of the previous year, this time together with the 2018 Security Monitor. This publication was the outcome of a large-scale survey, analysis and synthesis under the lead of analysts of the Directorate of Police Information and ICT Resources (DRI/BIPOL) of the Federal Police.

Between March and May 2018, the police again organised – for the first time in 10 years – a large-scale population survey. This survey sheds light on issues such as the feeling of (in)security, the willingness to report, victimisation and the appreciation of police services by the Belgian citizens at both local (municipalities, police zones) and federal level. No fewer than 168 209 Belgian citizens took part in the 2018 Security Monitor, an absolute record!

The results of this survey allow for a deeper insight into the police crime statistics (in this case those of 2018). Besides analysing figures about recorded offences, the public opinion and victims' views are also taken into account. This provides a wealth of information for, among other things, the security plans at different policy levels.

The Security Monitor is an initiative of the Federal Police, in cooperation with the Local Police, the General Directorate Security and Prevention of the Federal Public Service Home Affairs and the municipalities.

All the figures are available on www.stat.policefederale.be.

Data protection

In 2019, the Federal Police continued a number of actions to comply with the applicable regulations on data protection. RegPol, the single register for all the processing operations by the Integrated Police, is completed on a daily basis. At present, this register contains approximately 2 400 processing operations.

In 2019, a data protection expert group, including members of the legal service (DGR/Legal), the Directorate of Police Information and ICT Resources (DRI) and the Information Security & Privacy Office of the General Commissioner's Office (CG/ISPO), responsible for information security and data protection, spent 7 466 hours on:

- **adapting laws and regulations:** the new EU regulations on data protection required amendments to the law on the police function (WPA/LFP) and the law on the Integrated Police (WGP/LPI). These amendments were published in the Belgian Official Journal in June 2019.
- **implementing processes and procedures:** throughout the year, CG/ISPO has provided advice in different files, including the Data Protection Impact Assessments (DPIA) on Automatic Number Plate Recognition (ANPR) and FOCUS, and an internal Schengen/NSIS evaluation.
- **developing knowledge:** in March 2019, the CG/ISPO service organised two theme days on data protection (for French and Dutch speakers). About 300 staff members of the Federal Police were able to gain knowledge on this theme.

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ICT, the driving force behind our actions and management

- It is a challenge for each organisation, hence also for the police to keep up with developments in society at all times. The world is becoming more and more digital. As a police force, we have to follow and adapt to this [digital transformation](#).
- Only this way can we keep pace with the rest of society. Otherwise, we risk a disruption of police interaction with citizens.
- Dramatic events prove again and again that the police has to focus on information management driven by digitally structured systems.

“Think different, stay foolish, follow your heart and intuition, have courage and stay hungry.”



"Steve Jobs said Think different, stay foolish, follow your heart and intuition, have courage and stay hungry. Our ICT director Wim Liekens reacted with the words: With this mindset we will make IT happen... 2019 is the year of digital transformation for the Federal Police. Not only the rollout of the Microsoft Office 365 suite within the Integrated Police can be called a great success, the police also innovates by offering staff members in and outside the field new tools such as FOCUS, Portal Lite and PacOs. Furthermore, the cooperation with police zones, partners such as Justice and other competent authorities led to great achievements, including I+Belgium and Crossborder. This makes the police an innovative and flexible partner and employer."

FIRST ADVISOR DOMINIQUE VAN RYCKEGHEM

Acting General Director of the General Directorate of Resource Management and Information (DGR)

Digital transformation: on the road to i-Police

Digital transformation is based on two pillars:

- real modernisation of police systems over a five-year period (i-Police)
- a number of short-term projects before the big shift



The key aim of the strategic project i-Police is to completely upgrade the IT architecture of the Integrated Police (server infrastructure, police applications, etc.). This has to make our IT architecture meet the most recent and especially the future IT needs. Future intelligent systems will be the spearhead of Intelligence Led Policing, hence the "i" in i-Police.

Early 2019, the i-Police team closed the competitive dialogue with the two consortia, a milestone in the call for tenders. In the following months, the final specifications were drawn up.



Searching in different databases, sharing images or police information in a secure environment, briefing the colleagues in case of a team switch: all possible now thanks to the FOCUS applications, results of the cooperation between the Antwerp police zone, the Local Police Standing Committee (CPPL-VCLP) and the Directorate of Police Information and ICT Resources (DRI) of the Federal Police.



On 8 May 2019, ten pilot units started to use FOCUS, the future mobile i-Police platform: one federal unit and nine police zones. It concerns the Antwerp Federal Highway Police and the Local Police zones Druivenstreek, Voorkepen, Westkust, Antwerp, Polbruno, Marlow, Namur, Mons-Quévy and Weser-Göhl.

With this first test wave, we reached approximately 6 000 police officers, i.e. 20 % of the staff of the Integrated Police. On 7 October, it was time for a second test wave with 27 police zones, the Federal Highway Police of Brabant and Luxembourg, eight Decentralised Judicial Directorates at district level, the Directorate for Combating Serious and Organised Crime (DJSOC), the Directorate of Protection (DAP), the Directorate of Public Security (DAS) and the Directorate of Dog Support (DACH), the National Police Academy and provincial schools. With this second wave, we reached another 20%, which brings the total of the two waves to 40% of the police staff.

Searching and managing with GES, MIS and GALoP Lite

An added value for management of investigations

The Police Search-GES tool operates on the same principles as the Google search engine. This tool searches the different registers of the Management of Investigations (GES) application to which the user has access. Through GES, police investigators can manage and monitor their investigations from A to Z. As from December 2019, searches of both structured (persons, companies, documents, etc.) and unstructured data (PDF files, Word files, etc.) are possible through Police Search-GES.

In 2019, the tool was rolled out in almost all the Local Police zones and in the same year 1 889 new users were recorded.

Evolution of the Management Information System

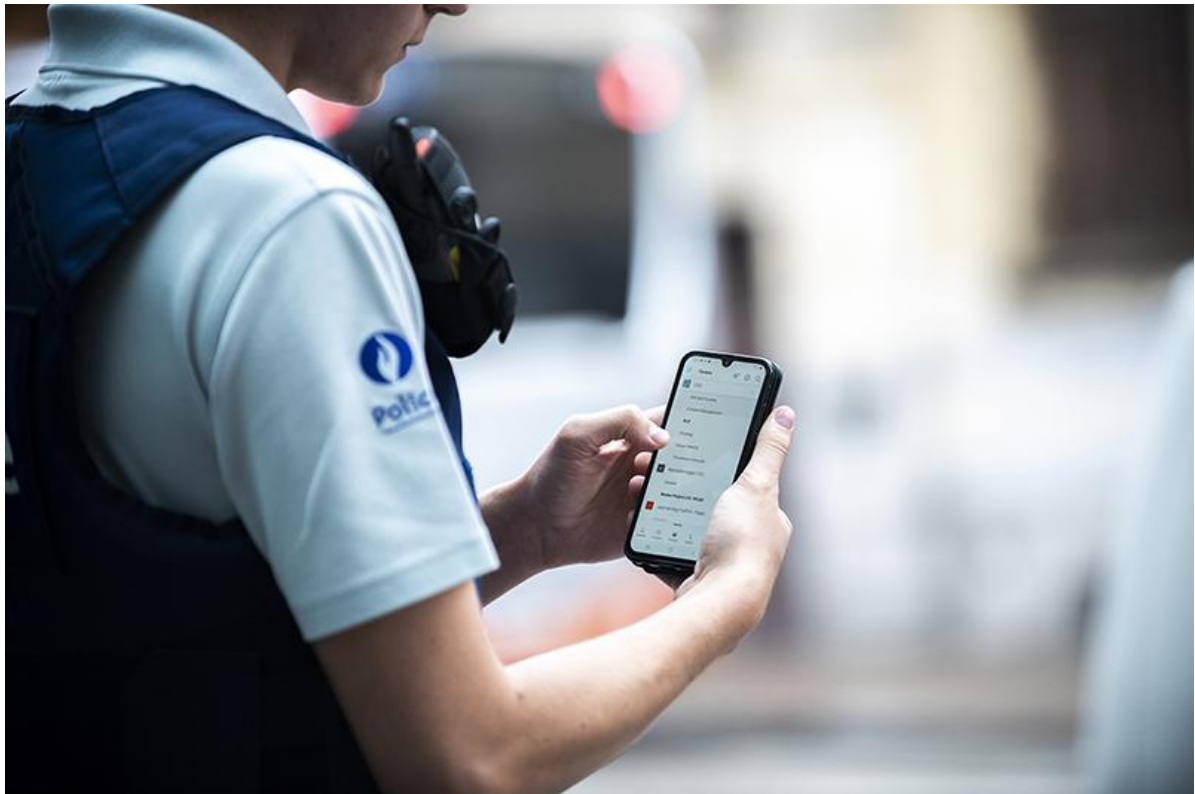
Over the past few years, the Management Information System (MIS) has undergone a complete technical transformation. The final step was to make the application available to end users. Since November 2019, police zones and district units can search the new MIS for their own crime data.

This opened the door to other fields of the MIS, including traffic and management information on staff capacity. As far as the latter is concerned, since the end of 2019 the MIS has contained the data of both the Secretariat SSGPI and the HR management tool GALoP.

And the 'Lite' version makes mobile and flexible working easier

The Federal Police has continued its efforts to renew and modernise its own information platforms. With the introduction of the mobile version of Portal, known as *Portal Lite*, staff members were able to access tools that were previously only available in the office, wherever and whenever they wanted — *any place, any time* — and via their smartphone, tablet or computer — *any device*. With the launch of GALoP Lite, everyone can, for example, fill in their working hours or check the balance of their leave days at any time and anywhere.

Portal Lite also allows the staff members of the police to remotely access the Communications Directory (CRC) with the contact details of the employees of the Local Police and the Federal Police.



Tools to increase border security

Belvis

Through the Belvis application (BELgian Visa Information System), it is possible to check visas in C-VIS (Central Visa Information System) in order to prevent visa abuse. The search options have been extended. Belvis links the Schengen Information System (SIS) to the fingerprint database (AFIS). It is therefore possible to send on the fingerprints taken to the SIS for the control of visa holders.

The Belvis control comes in addition to the controls in the General National Database (BNG-ANG), the Schengen Information System (SIS) and Interpol databases ASF Nominals and SLTD (Stolen and Lost Travel Documents).

- Number of users: 510
- Number of checks: 164 366
- Number of fingerprint checks via Belvis in AFIS: 118 465

Raavis, the e-connection with the Immigration Office

The Raavis application (Rapport Administratif – Administratief Verslag Informatie Systeem) enables police officers to contact the Immigration Office directly in connection with the decision following an interception on the territory or at the border of an alien who does not have the appropriate residence permits.

- Number of users: 5 000
- Number of reports created: 28 826

Aquatask and Aerotask

Aquatask and Aerotask are applications used by the Maritime and River Police (SPN) and the Airport Police (LPA) respectively for administrative border control of all maritime and air traffic crossing the Schengen external borders. The applications are used 24/7 and make it possible to check crew and passengers in the General National Database, SIS and Interpol databases.

Aerotask has only been in use since 21 September 2019. The control in Aerotask is done on the basis of the General Declarations, in 2019 only for the GenDecs for non-commercial flights.

- Number of users of Aquatask: 225

- Number of checks on passengers and crew in Aquatask: 3 559 616
- Number of GenDec checks in Aerotask: 2 800



Success Story

Digitisation of the General Declarations

The General Declaration or GenDec is mandatory for General Aviation* flights entering or leaving the countries of the Schengen area in the context of border control. This GenDec shall contain, among other things, aircraft, flight and personal data on private flights.

From now on, the GenDecs must be submitted in advance via a unique and secure platform. This digital platform was created in cooperation with the Directorate of Police Information and ICT Resources (DRI). It simplifies the process and guarantees that the General Declaration submitted online will reach its destination and be correctly processed by the competent border inspectors. This prior notice applies to both flights from Belgium and flights to Belgium.

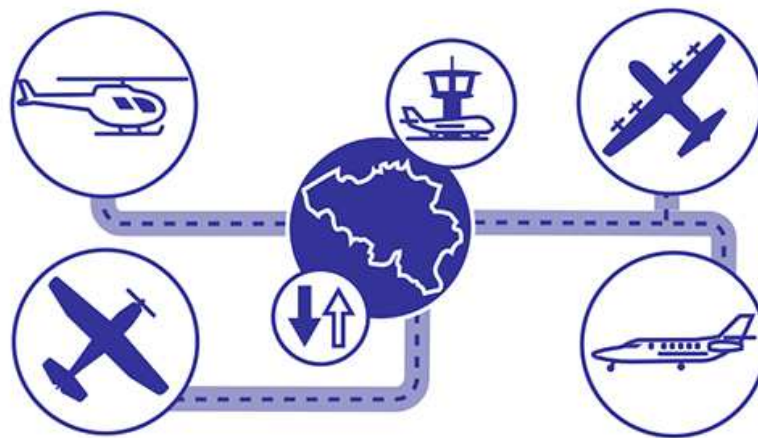
Flight and passenger data are automatically sent to the Federal Police, which is responsible for border control. Digitisation enables the Federal Police to carry out its border control task faster and more efficiently. It also means a simplification, a guarantee and a time saving for the applicant.

These data are stored securely, with respect for privacy.

The new process is a major improvement for the Federal Police.

After all, the border checkpoints can already check the data before the physical control formalities at the border. In this way, resources can be used more quickly and efficiently.

* General Aviation (GA) is the umbrella term for general civil aviation, business aviation, private charter aviation as well as tourism, education and training aviation.



Innovation and localisation

Improved location service for PoliceMaps and FOCUS

Last year, the main activity in the field of geographic information was to update reference registers with addresses, intersections and location markers (a post or sign along regional roads and highways, spaced 100 metres apart and indicating the distance from the starting point of the road). This update allows facts to be mapped out more accurately. Different applications such as FOCUS and PoliceMaps provide the improved location service.

The coding logic for geolocalisation of traffic accidents is also based on those reference registers. This is an important step towards the realisation of our long-term vision of connecting the different geographic police applications to a single common source.



National ANPR camera shield

The national camera shield connects all ANPR (Automatic Number Plate Recognition) cameras to a central control system allowing for a fast police response if a vehicle with criminals (based on a reported number plate) is detected.

Last year, the national ANPR network was further developed. Early 2020, 3 482 cameras are ready for integration into the national ANPR network

- Already connected to current operational system: 157 cameras;
- Already connected to future system: 886 cameras;
- Waiting to be connected to future system: 2 439 cameras.

The ANPR network will also include 389 average speed cameras.



Digital cooperation with Justice: 4 achievements in a nutshell

CROSS-BORDER EXCHANGE and a central container to follow up reports

In 2019, in the context of **CROSS-BORDER EXCHANGE**, the Federal Police carried out a number of projects together with Justice: an improved high-quality system to collect traffic fines, an increase in the number of cameras and the development of the digital signature and seal. In December 2019, Minister of Justice Koen Geens sent his congratulations on the occasion of our achievements for CROSS-BORDER EXCHANGE.

Since 2018, the Directorate of Police Information and ICT Resources (DRI) has been developing a central container for reports. Both the police and Justice will have access to this container. In a first phase, the reports were automatically converted into PDF format. Those PDF files were automatically sent from the police applications to the central container. All parties concerned have successfully tested access to this container. Since 2019, members of the police services have also been able to sign reports with a qualified electronic signature. The options to extend this possibility to citizens and to sign reports with an advanced electronic seal, which can be applied automatically and anonymously, are also under consideration. The latter fits perfectly in the CROSS-BORDER EXCHANGE project.

In 2019, through the ISLP (Integrated System for Local Police) application, provided by the Federal Police:

- - 6 300 000 reports were drawn up;
 - 2 160 000 reports were sent to the judicial General National Database;
 - 2 270 000 immediate collections were created;
 - 5 500 000 data were registered;
 - 13 260 000 documents were drawn up;
 - 1 450 000 interrogations were entered.

PacOs: barcodes on pieces of evidence for more efficient monitoring by police and Justice

PacOs is an application to digitally manage pieces of evidence by means of barcodes. Early 2019, this application was made available to pilot sites of police and Justice for testing and validation at operational level. In the second half of the year, this validation phase was followed by the operational phase in the same units. At the end of 2019, it was time for the operational rollout on other sites of police and Justice. The application is gradually being rolled out in districts across Belgium. The rollout will be complete by the end of 2020.

A few figures on the launch of PacOs in 2019:

- 2 287 users, including 2 220 within the Integrated Police and 67 within Justice (courts of first instance, Central Office for Seizure and Confiscation, National Institute for Criminalistics and Criminology)
- 1 565 judicial seizures
- 6 445 pieces of evidence seized, including:
 - 2 953 within the Integrated Police
 - 3 492 within Justice.

ANG/CROSS for easy monitoring of alerts

The Federal Police rolled out the first version of the **ANG/CROSS** application on 22 November 2019. This application makes it possible to issue and withdraw alerts for "persons" in the field of judicial police. It also provides a link with I+Belgium, which makes it possible for public prosecutor's offices to enter conditional releases directly into the General National Database (BNG-ANG).

In the second version of ANG/CROSS (available at the end of 2020), users will be able to easily and immediately draw up police reports in both the judicial and administrative domain.

In the future, the application ANG/CROSS will be further extended to the entities "Objects" and "Means of transport".



Success Story

I+Belgium, a common tool for monitoring conditionally released offenders

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Our values

- In 2019, Kazerne Dossin hosted the 10 000th police participant in the "Holocaust, Police and Human Rights" training.
- The Police for Solidarity event and the departure receptions for retirees were also relaunched.
- The Wall of Memory was inaugurated on 7 December. This memorial wall honours the women and men of the Integrated Police who have lost their lives in the exercise of their duties since 1 January 2001.

A Mission Statement based on values

The values that the Federal Police emphasises in its Mission Statement are:

- Integrity
- Respect
- Open-mindedness
- Flexibility
- Service-mindedness
- Pride

The Federal Police takes initiatives to raise awareness of these values among their staff (e.g. "Human Rights and Kazerne Dossin" training) and to draw their attention to the various areas of application in this respect (e.g. Respect campaign). Furthermore, it intends to create a working environment for its staff that promotes solidarity, diversity and dialogue, where workers feel respected and see their professional commitment recognised.

RESPECT, a value to be promoted all together

In May 2019 the RESPECT internal communication campaign was launched. Its goal: to stimulate reflection on the values of our organisation and remind us of the rights and duties that underlie it. This campaign was made possible thanks to a solid partnership between the Diversity service of the General Directorate of Resource Management and Information (DGR), the Integrity service of the General Commissioner's Office (CG/Integrity) and the Directorate of Communication (CGC) of the Federal Police. It targets several themes: respect for sexual orientation, gender, disability, differences in age, rank, level, multiculturality and different statuses.

Several in-house publications address or will address these themes, notably through 7 posters. Each of them illustrates one of the chosen themes.

These different contents invite staff members to question themselves and take action through the presentation of several good practices. Some training courses are also proposed to them. This campaign is a first step towards a series of concrete awareness-raising actions.

 Campagne RESPECT

Retiree reception: a tradition to honour

On the initiative of the General Commissioner, the Federal Police has reinstated a tradition: receptions for retired members. The aim is to honour former staff members and thank them for the services they have rendered to the organisation.

In any organisation there are people leaving and people arriving. The tradition that was reinstated in March 2019 is a great mark of recognition and **respect**. These symbolic events are a way of expressing to our pensioners our deep gratitude for the work they have done. These receptions are held four times a year. The General Commissioner and/or one of the General Directors systematically attend them.

It is important to thank retiring colleagues. This initiative is also linked to work-life balance, which is a quality of life issue and a basic condition for a good professional functioning. Retirement is a pivotal moment, bringing to a close years of dedication *to the citizens and authorities of this country. If the police is now recognised by the authorities and the population, it is thanks to the commitment and professionalism of its staff.*



Partenariat avec Amnesty International

Respect for the citizen is one of the fundamental elements of the attitude of police officers. After the appointment of the General Commissioner, the Federal Police voluntarily entered into dialogue with Amnesty International following the publication of the report containing recommendations on ethnic profiling. Together with the CG/Integrity Service, we committed ourselves to a sustainable partnership with Amnesty International in 2019. As part of this partnership, the General Commissioner, together with the heads of corps of some major police zones, delivered his statement on ethnic profiling in the form of a video message at the screening of the documentary film "Suspect" and the ensuing political debate in the De Roma room in Antwerp on 28 March 2019. This partnership will continue in the coming years. You can watch the documentary film "Suspect" and the ensuing debate via this link. The video message with the statement of the General Commissioner is at 1h33'15".

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https://www.facebook.com/watch/live/?v=2182790838699761&ref=watch_permalink&t=5595 this link (Video in dutch).



In 2019, Kazerne Dossin welcomed its 10 000th police participant!

The Holocaust, Police and Human Rights project was officially launched together with Kazerne Dossin on 27 January 2014, 69 years to the day after the liberation of Auschwitz. Thanks to this cooperation agreement, all Integrated Police staff members can register for a one-day training course. This training raises police officers' awareness of human rights dilemmas. On 23 September 2019, Selm, a trainee security constable, became the 10 000th member of the police force to participate in this training since its inception in 2014.

“Ils "They keep a critical spirit that they will be able to apply to their own actions in the future.”



"Police officers are given a special mandate to ensure public peace, safety and health. The legitimate use of force is part of this mandate. For all citizens, and for the more than 51 000 personnel of the Integrated Police, it is fundamental that police officers show the greatest possible respect for human rights. In Kazerne Dossin, participants learn from the past by looking at radicalisation, collective violence, exclusion and polarisation. They keep a critical spirit that they will be able to apply to their own actions in the future. In six years, we have already trained nearly a fifth of our staff: that's remarkable!"

DOMINIQUE VAN RYCKEGHEM

Directrice générale a.i. General Director of Resource Management and Information

Le 10 000e participant à la formation « Holocauste, police et droit...



Training: Holocaust, Police and Human Rights project

Sessions	2018	2019
Users	93	129
Managers	2	1

People trained	2018	2019
Users	1 636*	2 390**
Managers	23	8

* Including 804 trainees who followed basic training.

** Including 992 trainees who followed basic training.



Success Story

Police for Solidarity: Solidarity is not an empty word to the police!

After an interruption of several years, the Federal Police, the Social Service asbl/vzw SSD, the Bruxelles-Capitale/Ixelles police zone and the Local Police Standing Committee decided to relaunch the Running for Solidarity initiative with a new name, i.e "Police for Solidarity". The aim is still to stimulate team spirit and solidarity within the police force.

Sport is also essential to keep in shape. It contributes to the physical and mental health of staff members.

The Police for Solidarity action took place on Thursday 23 May at the Roi Baudouin stadium in Brussels. In total, the runners completed 6 849 laps or 2 740 kilometres. The solidarity action brought in 7 224 euros.

"We want to be a good employer, with motivated, professional, supportive and healthy staff members. That day, the track was our best ally in this quest..."



FIRST CHIEF COMMISSIONER MARC DE MESMAEKER,
General Commissioner of the Federal Police

Police for Solidarity 2019 au Stade Roi...



A Wall of Memory for our 27 deceased police colleagues

On 7 December, the Integrated Police commemorates the members of the Federal and Local Police who have fallen in service. This date was not chosen by chance. December 7, 1998 marks the official creation of the Integrated Police.

A Wall of Memory was inaugurated in 2019. It was erected on the ground floor of the Polis Center, in Brussels, a place used daily by several hundred police officers. It contains the photos of 27 men and women who have died in the exercise of their duties since the effective implementation of the reform of the police services on 1 January 2001. This choice reflects a deep desire to show faces and words rather than unfortunate statistics. To ensure that their memory lives on.

A book of remembrance was opened for those who wished to write a few words. It contains touching messages from authorities, parents, children, friends and colleagues who are forever deprived of a loved one.



Transparency and accountability: parliamentary questions

In its oversight role, the Parliament has, inter alia, the possibility of putting questions — written or oral — to members of the government.

For questions relating to the functioning of the Federal Police, the responsible ministers receive our support in preparing answers (via the Administrative and Technical Secretariats, or SATs).

In 2019, 392 written questions and 276 oral questions were addressed to the Minister of Security and the Interior.

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Our staff

- The Federal Police employs a total of 12 311 people, including 9 221 operational staff (Ops) and 3 090 civilian staff (CAllog).
- In 2019, the Directorate of Infrastructure Security (DAB) experienced substantial growth. Its staff increased from 270 to 988 people.
- The new HRMob tool enables members of the Integrated Police to search for a job within the framework of mobility, to apply for it and to follow up their file digitally, online, anytime and anywhere!

Federal Police workforce

An analysis of the number of Federal Police staff at 31 December 2019 compared with 31 December 2018 shows that the shortfall (shortfall of staff in relation to planned capacity) of operational staff remains relatively stable (16.42 % in 2018 compared with 15.93 % in 2019), while the shortfall of administrative and logistics staff is decreasing (13.1 % in 2018 compared with 9.82 % in 2019).

	Men		Women		Total	
	2018	2019	2018	2019	2018	2019
Operational staff						
Chief Superintendent	181	156	20	16	201	172
Superintendent	968	921	116	127	1 084	1 048
Chief Inspector	2 325	2 279	363	403	2 688	2 682
Inspector	4 131	4 155	1 082	1 140	5 213	5 295
Constable	10	10	15	14	25	24
Administrative and logistic staff						
A level	260	255	423	453	683	708
B level	340	356	440	487	780	843
C level	402	420	669	715	1 071	1 135
D level	238	244	162	160	400	404
Total	8 855	8 796	3 290	3 515	12 145	12 311
Difference	-0,67%		+6,84%		+1,37%	

These figures represent, as at 31 December 2019, the staff of the three general directorates and the General Commissioner's Office of the Federal Police, excluding members of the new DAB Directorate and staff recruited using the Road Safety Fund credits. These figures also do not include: persons to whom alternative financing applies (such as staff seconded to the Standing Police Monitoring Committee and the Belgian Standing Intelligence Agencies Review Committee), cleaning staff, trainees, staff members of the Social Secretariat (SSGPI), catering staff, staff of the General Inspectorate (AIG) and the Supervisory Body for Police Information (COC), staff members seconded to the Local Police against payment, persons working for the Administrative and Technical Secretariats, for the Coordination Unit for Threat Assessment (CUTA) and for SHAPE, and finally all staff members who requested non-activity prior to pension.

HRMob: simplicity, time saving and tailor-made information

The new HRMob online tool was launched in October. HRMob is an application developed in SharePoint to digitise the mobility process. Accessibility, transparency and speed are the key words. HRMob enables staff members to search for a post (i.e. a different job at the police) within the framework of mobility, to apply for it and to follow up their file digitally, online, anytime and anywhere.

Some figures for HRMob in 2019:

- 30 information sessions organised to accompany the launch of the application and about 450 people informed;
- 2 mobility cycles published;
- 2 255 vacancies published;
- 2 874 applications submitted and processed by the Directorate of Staff*:
 - 1 927 (67 %) applications from members of the Local Police;
 - 947 (33 %) applications from members of the Federal Police;
 - 1 818 (63 %) applications for Local Police jobs;
 - 1 056 (37 %) applications for Federal Police jobs;
- a total of 32 537 users for the month of October (mobility cycle 2019-04);
- a total of 22 447 users for the month of December (mobility cycle 2019-05);
- almost 1 000 job descriptions entered and available to the Federal Police.

Activities of the Medical Service for the Integrated Police

The Medical Service is responsible for the organisation and execution of medical expertise, administration, monitoring and advice. Members of the Federal and Local Police staff can visit provincial medical centres to consult a curative doctor. These activities are carried out by external doctors, who use the existing infrastructures but organise the consultations themselves.

The medical data of the staff members of the Integrated Police are managed and centralised in the MedOne database. In 2019, the exploitation of this database was started on an exploratory basis in order to support the human resources policy.

Consultations	2018	2019
Control and advice*	10 052	11 217
Curative medicine**	11 893	9 012
Operational missions***	334	352
Emergency care	118	75
Subtotal	22 487	19 447

* Consultations for control or advice are carried out by the same doctors; no distinction is made between the two.

** Consultations for curative care are carried out by external doctors who manage themselves; therefore, we do not have all the figures for these consultations.

*** The Medical Service offers support for activities or exercises involving risk (law enforcement, Molotov exercises, Special Units, etc.). In 2019, all staff and ambulances were brought into line with the standards of the FPS Public Health.

Stress Team activities

The Stress Team of the Federal Police works for the Integrated Police, i.e. for both the Federal Police and the Local Police.

Many Local Police zones have their own Stress Team/prevention service or collaborate with external prevention services and/or provincial assistance teams. This is why the figures for the Local Police are lower.

Interventions/consultations (talks)* relating to psychosocial problems

Stress Team support to the Federal Police	2018	2019
Crisis intervention	247	187
Emotional debriefing	15	15
Trauma	217	333
Burnout	422	504
Depression	164	212
Violence against police officers	35	187

* An intervention is equivalent to an appointment or a long phone call.

Stress Team support to Local Police	2018	2019
Crisis intervention	54	56
Emotional debriefing	30	23
Trauma	42	51
Burnout	21	37
Depression	3	3
Violence against police officers	20	56

The general upward trend can be explained in two ways. On the one hand, a staff member has been added to the Stress Team, which has allowed more interventions to be carried out. On the other hand, the number of requests is increasing, which may indicate a "deterioration" in the psychological state of staff members. In addition, the number of targeted Stress Team interventions is not predictable and is to a large extent related to current events and incidents, especially with regard to "violence against police officers".

Well-being and prevention (CGWB) for the Federal Police

The Directorate of Internal Prevention and Protection at Work (CGWB) of the Federal Police has the task of assisting the employer, management and staff members in the implementation of regulations relating to the well-being of workers. It is also involved in all prevention measures and activities.

CGWB has prevention advisers with a specialisation (occupational safety, occupational medicine, psychosocial aspects, ergonomics, occupational hygiene). The network of trusted persons is also managed by this department.



Training and awareness-raising for the Federal Police

Campaigns / Awareness-raising / Training	2018	2019
Publications Prevention InfoNews (newsletter for the Federal Police)	27	7
PolNews articles (police internal website)	/	27
Explanatory information on the different aspects of well-being at work	36	28
Training given on the different aspects of well-being at work	35	47

Individual files on psychosocial aspects of the Federal Police

In total, 191 Federal Police staff members requested psychosocial support from trusted persons and specialised prevention advisors.

Informal procedures*	2018	2019
Advice	127	84
Consultations (talks)	/	79**
Intervention by a third party	28	14
Conciliation	13	14
Subtotal	168	191
Formal procedures***		
Moral harassment at work	6	12
Sexual harassment at work	2	0
Other psychosocial risks	2	1
Subtotal	10	13

Total**178****204**

* Informal interventions are intended to restore a serene working climate by advising the worker concerned, by having talks with him/her to help solve his/her problem, by turning to a third person who is involved in the problem (colleague/superior) or by organising conciliation.

** Refining statistics: there is a difference between advice and consultations. Each applicant receives advice. If this advice is sufficient, no consultation is needed.

*** In case of a formal procedure, the psychosocial risks of the situation are described in a report to the employer. Prevention and protective measures are proposed so as to solve the problem mentioned in the request and to avoid recurrence.

Medical surveillance of workers' health

Occupational medicine carries out the tasks related to the health surveillance of the members of the Federal Police. For this purpose, the service is composed of prevention advisors-occupational physicians, nurses and administrative staff.

Annual periodic health assessment	2018	2019
Workers subject to at least one annual periodic health assessment g	13 130	12 700
Workers who have received an annual periodic health assessment		
Workers who have a safety function	5 670	6 415
Workers who have a position with increased vigilance	263	247
Workers at particular risk	1 558	1 308
Special categories (disabled, young people, trainees, pupils, students, pregnant or breastfeeding workers, temporary workers)	3	40*
Totaal	7 494	8 010

* More students have been hired and the encoding of worker types is also more accurate thanks to the improved *MedWAN* monitoring programme.

Staff safety

The *Safety Service* carries out tasks related to the field of safety at work. To this end, it is composed of safety prevention advisors.

Opinions/recommendations, advice (written or oral)	2018	2019
Safety at work	223	326
Health in the performance of work	38	33
Industrial hygiene: chemical, biological and physical factors that can have an impact on well-being (light, cleanliness and maintenance of materials/equipment/rooms, colours, smells, heating, air conditioning appliances, ventilation, solar radiation, etc.)	43	92
Ergonomics: adapting work to people	19	63
Selection, purchase and commissioning of work materials and equipment ("three green light procedure")	162	131
Risk analyses: - Participating in the elaboration of a risk analysis - Giving an opinion on the results of a risk analysis	187	219
Occupational accident* including analysis work	719	1 260
Safety incident* including analysis work	18	35
Workplace visits: - Annual visit of the Prevention and Protection of Workers Committee - Visit in the context of a file	277	311

* A work accident may lead to work incapacity; a work incident, however, implies an event or dysfunction that does not lead to injury.

Trade union relations

Social dialogue and negotiations between the authority and the trade unions help to improve working conditions and increase the security of workers. Social relations within the police organisation take place at the level of the Negotiating Committee, the Higher Concertation Committee (CSC) and the Base Concertation Committees (CCB).

Negotiating Committee

The Negotiating Committee deals with files for the Integrated Police and the Federal Police. It decides on proposals concerning the basic rules of the statute, the financial statute and the pension scheme, relations with trade union organisations and other regulatory texts. It also deals with strike notices.

The Negotiating Committee is chaired by the Administrative and Technical Secretariat (SAT) "Interior". In 2019 it met 28 times.

Higher Concertation Committee and Base Concertation Committees – Committee for prevention and protection at work.

The concertation committees deal with socio-economic matters or the application of basic rules (job profiles, temporary derogations from working hours, etc.).

They also have the competence of the Committee for Prevention and Protection at Work (CPPT). They follow up on matters relating to well-being at work and ensure that everyone can work in safe and healthy conditions. This includes concertation on prevention plans and risk analyses, as well as prior opinions on work equipment.

The Higher Concertation Committee (CSC) deals with files for the Federal Police and the Integrated Police. It is chaired by the General Director of Resource Management and Information (DGR). In 2019 it met 25 times. In 2019, the CSC met 25 times.

Veterinary activities for the Integrated Police

Our faithful four-legged auxiliaries also need care. The Federal Police has a veterinary service for this purpose, which also treats some of our colleagues' dogs in the Local Police zones.

Consultations	2018	2019
for Federal Police dogs	443	787
Consultations for Local Police dogs	180	214
Consultations for horses	5 784	2 700
External consultations for retired horses*	171	242
Total	6 578	3 943

* "Retired" or "unfit" horses are horses which, as they can no longer carry out missions, are accommodated in the homes of people who look after them during their retirement. However, they remain the property of the Federal Police.



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Our material

- Every year, the Federal Police provides police officers in the field with equipment and material. We have spent 5 017 216 euros on weapons, of which 431 730 euros (9 %) went to the Local Police, and 13 785 018 euros on equipment, of which 6 160 995 euros (45 %) went to the Local Police.
- The Federal Police presents the new unisex, two-tone parka and a softshell jacket. Both are unique in their kind.
- Thanks to Logispol, Federal Police logistics staff now have a complete and accurate overview of the equipment in stock and, at the same time, of the budget still available.

Vehicles

This total of 2019 cannot be compared to the total in previous years since the purchase of 80 vehicles was made possible by allocating an exceptional budget, like for the Directorate of Infrastructure Security (DAB) and IDP-Terro. Heavy-duty and hybrid vehicles are already included in the anonymous vehicles or those with police striping and therefore do not constitute a specific category to be taken into account when calculating the total.

Vehicles purchased	2019
Anonymous vehicles	82
Vehicles with police logo	142
• assistance and patrol vehicles directly allocated to police zones from the budget Road Safety Fund	0*
• vehicles from special DAB budget ... non-recurring	78
• vehicles from IDP-Terro budget ... non-recurring	2
Heavy-duty vehicles (>3.5 tonnes, i.e. buses, armoured vehicles, water cannons, etc.)	3
Hybrid vehicles	26
Total	224

* One-off action in 2018 in favour of the Local Police

Federal Police service vehicles	2018	2019
Anonymous vehicles (excluding Security Corps)	2 258	2 285
Vehicles with police logo	1 151	1 172
• Heavy-duty vehicles	86	93
Total*	3 495	3 457

* Do NOT add the three numbers together to get the total number of vehicles. Heavy-duty vehicles (e.g. 93 for 2019) are already included in the anonymous vehicles or those with police striping.



Weapons and ammunition

Purchases of weapons and ammunition*	Quantity		Amount	
	2018	2019	2018	2019
Individual weapons	113	430	/	€ 200 108
Ammunition	/	6 699 000 cartridges	€ 747 794	€ 1 134 810
Grenades	/	/	/	€ 107 755
Tear gas	/	/	€ 75 796	/
Cougar launchers	/	/	/	€ 110 533
Batons + accessories	1 407	646	€ 142 350	€ 72 036
Pepper spray + accessories	2 971	1 112	€ 45 748	€ 22 797
Accessories	/	/	€ 150 444	/

* Excluding: Special Units (DSU) and National Police Academy (ANPA)

In 2019, the Federal Police purchased 249 new collective weapons and 5 red guns for a total amount of 1 108 331 euros.

Equipment

The two-tone parkas, a novelty in the basic equipment

In 2019, the Federal Police presented the new unisex, two-tone parka and a softshell jacket. Both are unique in their kind and will be available from 2020.

The two-tone garment is part of an innovative concept combining fluorescent orange with insignia blue. This concept has been patented and developed exclusively for the Belgian police services. The design of the reflective elements reproduces in an asymmetrical way the particular lines of the police striping. These two pieces of basic equipment

make police officers more recognisable during their intervention missions and unify the police landscape for the citizens.



Functional equipment: new items in the catalogue

With regard to functional equipment, several contracts have been awarded:

- equipment for law enforcement (negotiated management of public space);
- discrete bulletproof vests;
- visible bulletproof vests;
- Maritime and River Police outfit.



Success Story

Launch of the new unique logistics system "Logispol"

Logispol means "Logistics Information System for the Police". The advantages of this system are undeniable: it will provide a very clear overview of products and budget, save time in the warehouse – where manual counts will be a thing of the past – and avoid stock shortages. Logisticians will thus have a professional system at their disposal, enabling them to better meet deadlines and serve customers more quickly. The Federal Police and the Local Police have almost 1 000 and 400 regular users of Logispol respectively.

The warehouse of the Directorate of Logistics in Uccle has been completely reorganised in line with Logispol's vision; the organisation now has a modern equipment centre enabling deliveries to be made more quickly and easily.

A few key figures about Logispol since its launch in March 2019:

- Number of orders placed in the logistics chain: 79 893 for a total amount of 8 million euros (561 000 individual parts ordered and 75 000 other orders);
- Number of work orders completed (maintenance/repairs): 13 668.

Security notices

The Logistics Directorate (DRL) of the Federal Police issues security notices and carries out audits in terms of infrastructure, standards for certain equipment or identity or identification documents.

	2018	2019
Files for the Federal Police	76	44
Files for the Local Police	19	15
Management of police legitimization and identification cards	2 529	2 198
• for the Federal Police	892	742
• for the Local Police	1 637	1 445
passport photographs taken*	/	27 270
• for the Federal Police	/	9 948
• for the Local Police	/	17 322

* The increase in the number of photos taken compared to 2018 is due to the future renewal of legitimization and identification cards, which requires taking photos of all Integrated Police staff.

The following trends show that the Federal Police is paying increasing attention to environmental and sustainability aspects when defining its requirements in the specifications of material requests (purchase files):

- DRL has integrated, wherever possible, requirements for certificates attesting that the supplier complies with environmental and sustainable practices in the production of its articles;
- This directorate has also endeavoured to seek the opinion of customers on the items concerned before definitively closing their purchase files. The Directorate of Logistics thus

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Our infrastructure

In total, the Federal Police has 148 buildings on Belgian territory (140 in 2018). This increase is explained by the inclusion of the infrastructures of the Directorate of Infrastructure Security (DAB) as from 2019. A number of DAB teams occupy existing Federal Police infrastructures, but additional locations have also been made available.



Amount spent by the Régie des bâtiments/Regie der Gebouwen (building authority) for the benefit of the Federal Police *

	2018	2019	Evolution
Investment projects	22 043 395 €	25 004 733 €	+13,43 %
Infrastructure maintenance	3 771 799 €	2 843 429 €	-24,61 %

**Amount spent by the Régie des bâtiments/Regie der Gebouwen (building authority)
for the benefit of the Federal Police ***

	2018	2019	Evolution
Infrastructure rental	44 547 826 €	40 875 492 €	-8,24 %
Miscellaneous costs such as taxes	2 047 573 €	494 314 €	-75,86 %
Total	72 410 593 €	69 217 968 €	-4,41 %

* General explanations

- The figures mentioned in this table refer to the management of the Federal Police requests by the Régie des bâtiments/Regie der Gebouwen. The amounts also refer to "settlement credits", which means that these payments are sometimes made with a delay of several years.
- Each year, the Régie des bâtiments/Regie der Gebouwen draws up an investment programme (IP) based on all the Federal Police requests, among other things. The Régie des bâtiments/Regie der Gebouwen coordinates this programme with a large number of partners and services. It then determines the number of files that will be included in the IP and selects the files that will be integrated into it. In some years, the Federal Police is given a more important place in the IP because of large infrastructure projects. In other years, this share is smaller and the focus is mainly on the maintenance of the existing buildings.

Specific amounts paid by the Federal Police	2018	2019	Evolution
Energy (electricity, gas, water, heating oil)	8 684 410€	8 481 796€	-2,33 %
Maintenance and development costs and infrastructure rental	6 858 048€	7 960 413€	+16,07%*
Total	15 542 458€	16 442 209€	+5,79 %

* The Federal Police offers partial solutions when the Régie des bâtiments/Regie der Gebouwen is not able to provide a solution quickly. If necessary, the Federal Police stabilises the situation until the Régie des bâtiments/Regie der Gebouwen can provide a structural solution.

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Our Budget

- The budget is based on three axes: the Federal Police as such, the Local Police (allocations) and the integrated functioning. The importance of the same "rhythm" between these three axes cannot be overemphasised!
- The implementation of the Multi-year Investment and Operating Plan is reiterated on an annual basis; the Federal Police therefore sees its expertise strengthened and fine-tuned over the years.
- The Federal Police has successfully applied for European subsidies for 14 of its own projects.

Overall budget

The budget, which amounts to 2 114 248 446 euros (excluding Terro funds), is structured around three main axes:

- the Federal Police itself
- the Integrated Police (GPI)
- the Local Police

It is divided into five categories:

- staff
- operations
- investment
- allocations
- subsidies

Federale Politie	2018	2019
Staff	756 700 000	813 689 000
Operations	91 580 000	90 653 860
Investment	27 025 000	20 883 000
Allocations	/	/
Subsidies	1 170 000	1 170 000
Subtotal	876 475 000	926 395 860

Integrated Police(GPI)	2018	2019
Staff	103 759 000	108 745 000
Operations	70 673 000	73 522 929
Investment	13 633 000	6 559 657
Allocations	/	/
Subsidies	13 986 000	14 149 000
Subtotal	202 051 000	202 976 586

Local Police	2018	2019

Local Police	2018	2019
Staff	/	/
Operations	/	/
Investment	/	/
Allocations	915 640 000	947 998 000
Subsidies	42 420 000	36 878 000
Total	958 060 000	984 876 000

Subtotal	2018	2019
Staff	860 459 000	922 434 000
Operations	162 253 000	164 176 789
Investment	40 658 000	27 442 657
Allocations	915 640 000	947 998 000
Subsidies	57 576 000	52 197 000
Total	2 036 586 000	2 114 248 446

Multi-year Investment and Operating Plan

Initiated by the Federal Public Service Policy and Support ("BOSA") and the Finance Inspectorate, the Multi-year Investment and Operating Plan (MIOP) is a reference tool at a time when the rationalisation of resources is becoming more and more concrete within the public administrations.

As a genuine management and planning tool, the MIOP enables our organisation to specify its strategies through a five-year planning of the various projects/needs.

Carrying out the PPIF is a process that is repeated on an annual basis. The Federal Police therefore sees its expertise strengthened and refined over the years.

Optimisation of the use of the funds granted

In order to optimise the use of the funds granted, an action plan to combat the underutilisation of funds was put in place at the end of the first half of 2019. This involves the drafting of processes, the creation of new interlocutors in the budget chain (such as the Advisory and Purchasing Policy Unit, "purchasing correspondents", etc.), the implementation of various training courses, the creation of a communication plan, the updating of the "Senior Management Officer's Manual", and so on. This plan therefore has the following objectives:.

Ce plan poursuit par conséquent les objectifs suivants :

- acquire and/or develop the necessary skills
- optimise the purchasing structure
- ensure the provision of the necessary standard tools and documents
- optimise monitoring tools

and, in this way, make optimal use of the funds allocated.

European funding as a lever for more resources

The Federal Police has successfully applied for European subsidies for 14 of its own projects. These subsidies represent a total amount of more than 14.5 million euros out of a total amount of 15.9 million euros for all projects. Eleven projects, amounting to 13.1 million euros in grants out of a total budget of 14.3 million euros for all projects, have already been approved. Three projects, for which 1.45 million euros in subsidies have been applied for out of a total budget of 1.6 million euros, will still be evaluated by the European Commission in 2020.

Several of these projects aim at developing and optimising (further) the systems for international information exchange (SIS II) and border control (EES & ETIAS). A project to optimise border surveillance in Zeebrugge using new technologies (BEACON project) was also approved. The INSPECT project aims to strengthen cooperation with France

and the Netherlands, in particular with regard to the use of ANPR and joint patrols. In addition, a number of projects aimed at improving the fight against international drug trafficking were also approved.

Finally, the Federal Police is participating as a partner in three projects financed by Europe and set up by external partners. We receive a subsidy of 567,137 euros for our services and expertise within the framework of these projects.



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New Way of Working (NWOW)

- The Federal Police continues to follow the philosophy of New Way of Working (NWOW) based on mobile work/collaboration, with the motto "any place, any time, any device".
- The rollout of Windows 10, Office 365 and Portal Lite has laid the foundation for a flexible digital working environment.
- The Teams online collaboration tool is increasingly used and working from home is gaining popularity.

Windows and Office 365, the foundations of NWOW

Thanks to the partnership with Microsoft and the rollout of Windows 10 and Office 365, the police has built up an extensive digital network. Office 365 applications provide police staff with a flexible digital work environment. Improving the protection of systems was a major concern in this transition.

The Federal and Local Police have a total of 52 642 Microsoft Office 365 licences, making the Integrated Police the largest Microsoft customer in Belgium.

During the year, the Directorate of Police Information and ICT Resources (DRI) continued the first phase of the migration to Windows 10, i.e. the implementation of the necessary infrastructure within the police units to enable the transition to Windows 10.

At the same time, a considerable effort was invested in training and knowledge transfer to the "system managers" and "technical managers" through the provision of online documentation and the organisation of several information sessions so that they would have all the necessary knowledge to carry out the second phase of the operation, i.e. the migration of individual PCs to Windows 10.

Some significant figures:

- Federal Police entities migrated to Windows 10: 67
 - Number of computers: 6 036 (out of approximately 6 500)
- Local Police zones migrated to Windows 10: 141
 - Number of computers: 9 754 (out of approximately 20 000)

The second phase of migration continued in early 2020.

Multi-factor authentication, an additional protection

The protection of the digital work environment is an ongoing concern. In 2019, the introduction of multi-factor authentication (MFA), among other things, strengthened this protection. This is all the more important in the context of mobile work. The use of MFA has evolved enormously. In 2019, MFA was activated in the Microsoft environment of 34 995 people.

Online collaboration and sharing with Teams and Yammer

With Microsoft **Teams**, it is possible to create, share and work together as a team. This application is available on PC, tablet and smartphone.

Some significant figures:

- 52 000 users have access;
- 25 570 active users at the end of 2019 (compared to 8 000 at the beginning of January 2019);
- 9 578 active groups within the Integrated Police;
- Approximately 50 % of users are active on their mobile phones. The Belgian police is also the world's leading public institution in terms of the use of the mobile version of Teams.

In February 2019, there were approximately 300 voice/video communications within the Integrated Police. By the end of 2019, this figure had been multiplied by five! Over the whole year, there were approximately 13 700 voice/video communications and some 1 700 000 messages (all messages combined).

Teams is therefore clearly on the rise, as are most of the tools in the Office 365 suite.



Yammer is a social media that last year enabled an average of 12 535 police officers to exchange messages and experiences every day in a quick and informal way. This represents 34.56 % of the 36 267 Yammer users within the Integrated Police.

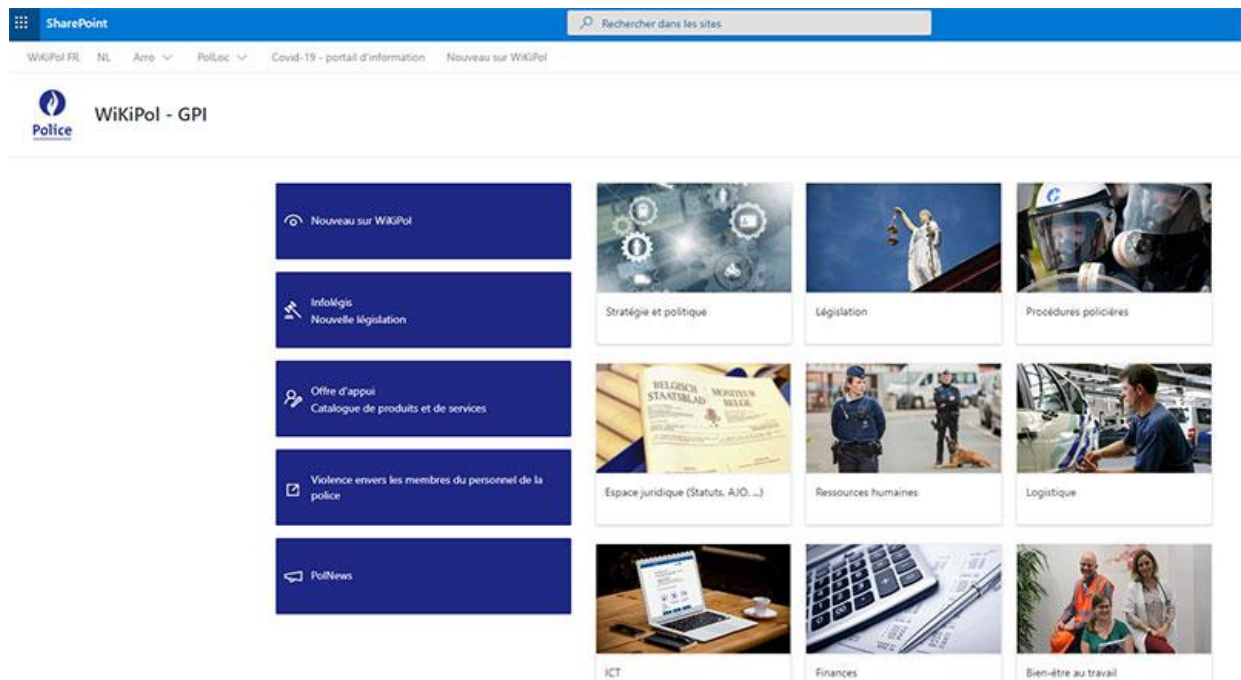
The following figures say a lot about the activity in this forum: in one year, 102 500 messages were "liked", 102 026 messages were posted and 13 500 000 messages were read. However, we see a stagnation in the use of this corporate social network.

WiKiPol online knowledge platform in the starting blocks

2019 was the year **WiKiPol** was launched. This site aims to make a wide range of knowledge available to the staff of the Integrated Police in a clear and user-friendly way. WiKiPol forms a triptych with **PolNews** (the internal information channel) and **PolDoc** (which compiles internal and public reference documents).

This knowledge platform is organised thematically. The themes that were developed and offered to the entire Integrated Police in 2019 are the following: legislation (including Infolegis with an overview of new legislation), statutory texts, police procedures, well-being at work, human resources and the provision of support. WiKiPol is continuously updated and expanded. In addition, parts of WiKiPol can be modulated to fit a district or police zone.

This initiative aims to ensure that staff members, both in the office and in the field, have access at all times to correct and up-to-date information to carry out their daily work.



Road shows and NWOW ambassadors show the way!

The Directorate of Police Information and ICT Resources (DRI) organised 15 road shows between April and September 2019, including one per district and various

road shows for the centralised directorates. These road shows are a means of promoting and explaining the various applications available in the Office 365 suite (Teams, Yammer, SharePoint, Stream, etc.).

Each road show took place in two parts: a strategic part for Heads of Local Police Corps, directors and managers, and a more pragmatic part for ambassadors of the New Way of Working Digital, data officers and technical managers.

The network of NWOW.Digital ambassadors was also created at the beginning of 2018 within the Integrated Police. The ambassadors have diverse professional backgrounds and are people who are interested in these new technologies, use them and encourage their use within their departments.

At the end of 2019, the network had 937 NWOW digital ambassadors.

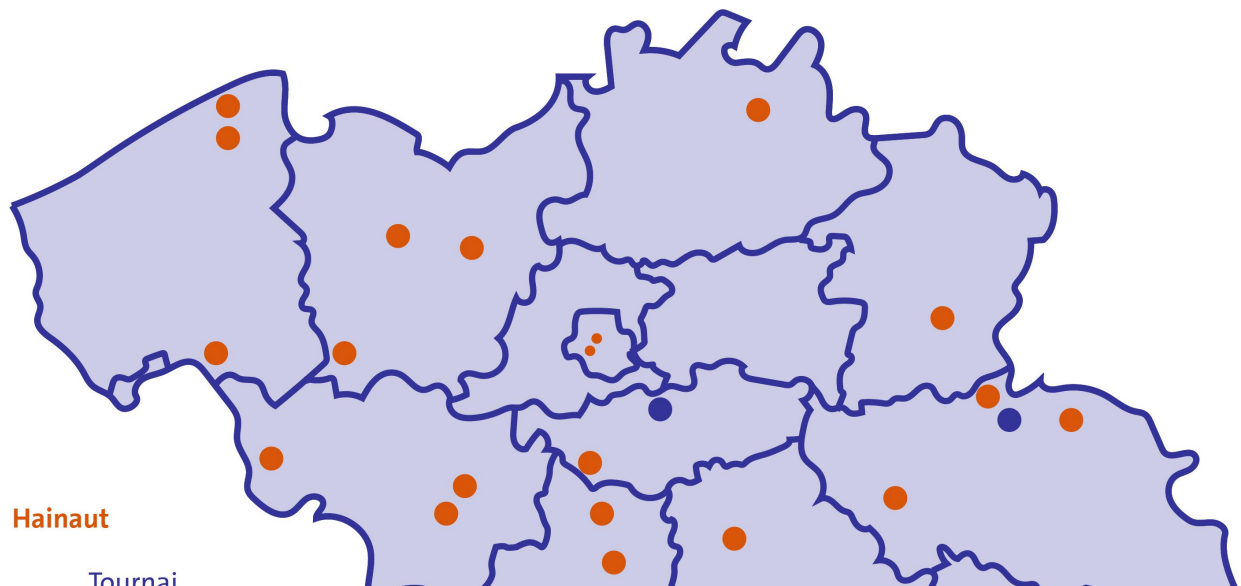


Working from home or a satellite office

The Federal Police intends to be a more flexible employer towards its staff. The latter have the possibility to work occasionally at home or in a satellite office. Enabling staff to carry out office tasks at home, closer to home or in the context of a specific mission at a different location, guarantees them more flexible working conditions and they appreciate this opportunity. On home working days, they do not have to spend time on commuting, which can be very long.

In 2019, all staff members worked a total of 149 553 hours at home or in a satellite office (compared to 133 105 hours in 2018). This represents 0.64 % of the total number of hours worked, or 23 525 678 hours (a slight increase from 2018).

Those who do not wish/cannot work from home have the option of using satellite offices. On the whole Belgian territory, police staff have 25 satellite offices within the infrastructure of the Federal Police or the Local Police.



Mons
Charleroi
Jumet
Shape

Brabant Wallon

Wavre
Nivelles

Liège

Verviers
Vottem
Huy
Chaudfontaine

Namur

Dinant
Namur

Luxembourg

Marche-en-Famenne
Neufchâteau

West-Vlaanderen

Brugge
Zeebrugge
Kortrijk

Oost-Vlaanderen

Oudenaarde
SPN Gent
CSD Gent
CSD Dendermonde

Limburg

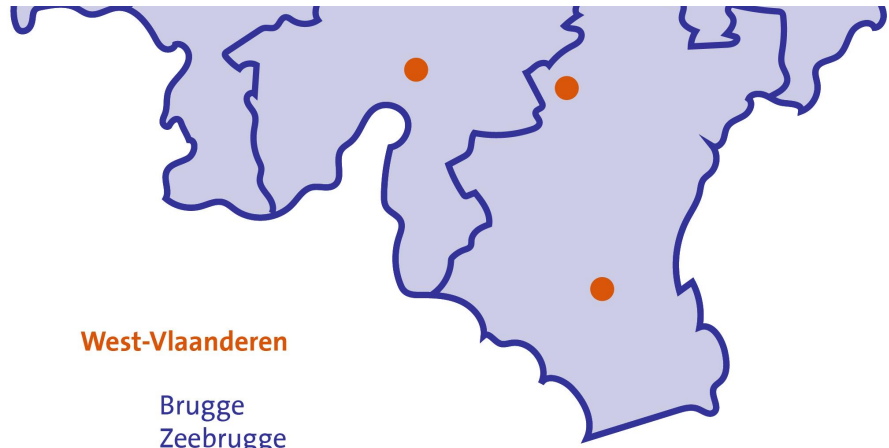
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Antwerpen

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Recruitment and selection for the Integrated Police

- The decrease in the number of candidates last year indicates a decline in interest in a police job.
- However, an internal employer branding survey gives the police high scores for career opportunities, job content, social relevance of the work and working atmosphere.
- The Jobpol recruitment site was given a new look for a clearer overview.

Summary table of recruitments

The Recruitment and Selection Service of the Federal Police (DPRS) is responsible for external recruitment of both operational and civilian staff of the Integrated Police (Local and Federal Police) as well as for internal promotion exams.

The tables below contain interesting figures relating to recruitment and selection procedures for the various target groups.

External recruitments	2018	2019
Candidates for the operational staff*	17 654	14 594
Selected candidates for the operational staff*	1 802	1 667
Candidates for the administrative and logistic staff	8 227	8 274
Selected candidates for the administrative and logistic staff	1 552	1 706
Total	29 235	26 241

* Candidates in a specific year are not necessarily selected candidates in the same year.

Internal recruitments	2018	2019
Candidates for the operational staff*	1 326	1 213
Selected candidates for the operational staff*	689	747
Candidates for the administrative and logistic staff	1 587	995
Selected candidates for the administrative and logistic staff	54	117
Total	3 656	3 072

* Candidates in a specific year are not necessarily selected candidates in the same year.

Recruitment Total	2018	2019	Evolution
Candidates for the operational staff*	18 980	15 807	-16,72 %
Selected candidates for the operational staff*	2 491	2 414	-3,09 %
Candidates for the administrative and logistic staff	9 814	8 269	-5,55 %
Selected candidates for the administrative and logistic staff	1 606	1 823	+13,51 %

Recruitment Total	2018	2019	Evolution
Total	32 891	29 313	-10,88 %

* Candidates in a specific year are not necessarily selected candidates in the same year.

1 982



Medical files handled by the
Occupational Health Service

5 551



Number of candidates screened

Number of selection tests (new in 2019)

- 1 380 occupational tests
- 15 271 sports tests
- 13 709 cognitive tests
- 9 104 language tests
- 11 909 personality tests
- 4 471 background checks
- 5 402 selection boards
- 6 706 deliberations

Communication and marketing

On a regular basis, (new) communication channels and tools are used to inform the public of vacancies for operational and civilian staff.

Marketing tools	2018	2019
Brochures and flyers	40 000	69 000
Telephone calls	/	20 985
Emails (dealt with)	/	14 158
Jobpol website visitors	/	1 414 750
Facebook messages	2 925	3 782
Training sessions in police zones	9	8
Info days in police schools	8	36
Followers on the Jobpol Facebook page	28 452	31 846
Recruitment events (info sessions, job fairs, etc.)	293	265
Other events (festivals, sports events, etc.)	432	241

Information brochure for administrative and logistic staff

On the occasion of Belgium's National Day, a new brochure for recruiting administrative and logistic staff was developed. Until then, the Federal Police had an information brochure for operational staff only. Both brochures are used at recruitment events, job fairs and festivities.

It was necessary to develop a short brochure for administrative staff since the Integrated Police has a shortage of candidates for bottleneck vacancies (doctors, IT specialists, mechanics, etc.). We can be proud of the result: an information brochure explaining more about the Federal and Local Police and about the different levels with testimonials of colleagues who already work in an administrative job. We managed to publish the first edition just in time for the Police Village. This enabled us to explain the various career opportunities within the police to a large number of people.

21 juli: een onvergetelijk feest! - 21 juillet : des souvenirs plein la f...



New look for Jobpol recruitment site

The Federal Police has launched a new (temporary) website. This website gives visitors a structured overview of job and career opportunities within the Integrated Police. Candidates have a clear view of all the vacancies and the tests required. They also find tips and tricks to be able to carefully prepare their application. The site also lists all the scheduled recruitment events and offers the possibility to prepare for the selection procedure by contacting, through an electronic form, one of the 1 600 recruitment contact points within the Integrated Police.

The www.jobpol.be website is available in French, Dutch and German.

Meanwhile, the Federal Police is working hard on a new and final Jobpol website which will be launched in the years to come. This site will allow candidates to submit an online job application, choose between selection dates and consult their results online. Furthermore, the HR Unit will have a full view on selection procedures. This fits in with the Recruitment and Selection Service's aim of working with partners in a transparent and customer-oriented way.

Another innovation is the new logo. The famous blue and yellow logo was replaced by a new and modern logo which reflects the new visual identity of the police.



Attracting and retaining talents together

The police is one of Belgium's largest employers, but is it also seen as an attractive employer? To be able to answer that question, the Federal Police decided to call in the Randstad employment agency to work on the employer branding concept together with the Local Police.

It is of vital importance that the police is seen as an attractive employer in order to attract and retain talents. One of the initiatives was an internal survey: large-scale, anonymous and supplemented with focus groups.

The analyses and results of this project allowed us to strengthen our employer promise. This will be integrated in (external) recruitment campaigns and the (internal) human resources policy. The internal survey on employer branding shows that the police scores high for career opportunities, job content, social relevance of the work and working atmosphere (collegiality/corps spirit/teamwork/cohesion). These aspects are the backbone of our employer promise.

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Training for the Integrated Police

- No fewer than 11 216 police officers followed the new "alcohol and drugs in traffic" training.
- The management certificate was granted to 73 superintendents, a third of whom are women.
- The Joint training course "Zonder Zorgen de Grens Over" ("crossing the border without worries"), in partnership with the Dutch Police Academy is a direct hit.

Basic training

Sessions*	2018	2019
Constable	4	4
Inspector	23	23
Inspector - direct recruitment Antwerp police zone	3	3
Chief inspector	10	10
Chief Inspector with Specialisation	2	2
Preparatory training for middle-ranking officers	2	2
Superintendent	4	1
Preparatory training for senior officers	2	1
Accelerated training social promotion constable to inspector	4	2
Security constables and assistants (DAB)	21	14**

* * This is the number of sessions that started.

** These figures include the number of people who started their basic training in 2018.

*** Explanatory note with regard to the marked decrease in the number of training sessions and the number of security constables and assistants who received training:

- The planning of the sessions has been revised in consultation with the Directorate of Infrastructure Security (DAB): French speakers are very much interested in this training, so there are enough participants in the sessions for French-speaking staff. Additional training sessions are put on hold depending on the needs. Besides, it is not possible to organise sessions for more than two classes simultaneously. The decreasing interest among Dutch speakers, however, incited the National Police Academy (ANPA) to organise open days in the schools of Ghent and Wilrijk.
- Furthermore, sessions which started in different schools in October, November and December 2018 continued in 2019.

We continue to put maximum efforts, despite the decrease in the number of sessions.

People trained*	2018	2019	People who completed their training in 2019
Constable	90	69	34
Inspector	1 136	1 168	1 170
Inspector - direct recruitment Antwerp police zone	137	104	106
Chief inspector	385	355	389
Chief Inspector with Specialisation	23	24	42

People trained*	2018	2019	People who completed their training in 2019
Preparatory training for middle-ranking officers	39	47	39
Superintendent	110	154	110
Preparatory training for senior officers	33	16	33
Accelerated training social promotion constable to inspector	99	54	63
Security constables and assistants (DAB)	414	290**	320

* This is the number of sessions that started.

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We continue to put maximum efforts, despite the decrease in the number of sessions.

Total number of people trained

Schools	2018*	2019*
ANPA (Berg, Brussels, Ghent, Jumet, Vottem, Wilrijk)	23 778	25 923
Académie de police de Namur	3 918	4 402
APPH (Jurbise)	5 849	6 896
Campus VESTA (Antwerp)	6 625	10 765
École de police de la province de Liège	4 224	6 169
ERIP-GIP (Brussels)	5 532	6 277
PAULO (Ghent)	6 182	6 745
PIVO (Asse)	4 040	3 272
PLOT (Limburg)	3 214	3 897
WPS (Zedelgem)	4 757	5 349
Total	68 119	79 695**

* For basic training, the figures include the number of people who started their training in 2019. For other training (promotional, continuous, functional, certified), this is the number of people who completed their training in 2019.

** In 2019, a new training management tool was introduced called LUNA. The increase in the number of people trained by more than 11 000 has several reasons: - The 11 216 participants in the new training on the alcohol and drugs in traffic procedure (for trainers and end users) boost the statistics. - The decentralisation of training to the schools makes was continued and makes it possible to increase the number of sessions.

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- The decentralisation of training to the schools makes was continued and makes it possible to increase the number of sessions.



Success Story

After several months of selection, 78 candidates started their promotional training for chief superintendent on 21 January 2019.

Candidates were required to complete weeks of training, do a work placement (at the Federal Police, the Local Police or a public or private company) and analyse a complex task in groups. They presented the results thereof during the GPI@innovative solutions seminars on 7 and 9 October. Those seminars were the result of cooperation between the National Police Academy (ANPA), the Centre d'études sur la police (CEP), the Centre for Policing & Security (CPS) and the Circle of Police Leadership (CPL).

A total number of 73 candidates received the rank of chief superintendent after passing the integrated written test and the interview with the selection board (64 in the first exam session and 9 in the second exam session) <

The management certificate award ceremony took place on 19 December.



International police cooperation training

Belgium-the Netherlands

In partnership with the Dutch Police Academy and under the umbrella of the Benelux Secretariat, the third phase of the joint "Without Worries across the Border" training was implemented in the Limburg-Dutch region. This means that the entire Flemish-Dutch border region has been covered. The Liège-Dutch region and Luxembourg-Dutch region will follow.

The certified trainers in their turn provided wage scale-based training (8-hour sessions) to first line police officers in their region together with the various police schools:

- Phase I in Paulo: 1 extra session with 8 Belgian participants
- Phase II in Campus Vesta: 15 sessions with a total of 107 Belgian participants
- Phase III in PLOT: 16 sessions with a total of 104 Belgian participants

The trainers and the trainees are members of the Belgian or Dutch police.

Belgium-France

The aim is to organise the same type of phased training in the French-Belgian border region. To this end, a working group with members of the French police services decided on subjects and learning objectives. They will serve as a basis for determining the learning content.

Information exchange and international alerts

End user training

ANPA's Police Information department organised the "International Information Exchange and International Alerts" training for staff members working in this field. Experts within the Directorate of International Police Cooperation (CGI) and trainers in the complex subject matter collaborated on this training.

- Sessions for French-speaking staff: 5 (61 participants)
- Sessions for Dutch-speaking staff: 4 (56 participants)

Internal training

In line with the recommendations of the Parliamentary Committee in charge of investigating the terrorist attacks of 22 March 2016 and the Schengen Evaluation Committee, knowledge workers, operators and members of the support services of the Directorate of International Police Cooperation (CGI) drew up a manual with all the applicable procedures for CGI's own Single Point of Contact (SPOC) operators.

This manual will be used for internal training of newly recruited SPOC operators within CGI, but it is also a reference work for more experienced colleagues.

European training

The Training Manual for Single Point of Contact Operators was presented during the first Heads of SPOC meeting in Helsinki. This manual was developed by knowledge workers of CGI and their colleagues of the Athena Core Group. Now it is time for the European Union Agency for Law Enforcement Training (CEPOL) to include this syllabus in its regular training offer for 2020.

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